Dear Citizen,

On behalf of the Rolla City Council and City staff, welcome to Rolla! To better acquaint you with the City’s services, facilities and operations, we provide this brochure as a handy reference guide. More information is also available on the City’s Website, www.rollacity.org and on Rolla Channel 16. As one of the top-rated cities in the Midwest, our employees strive to provide you with excellent services while always striving to improve our community’s quality of life. We always welcome your input and ideas to further enhance the prosperity and quality of life in Rolla!

Sincerely,
Mayor Louis J. Magidts, IV

City Administrator
426-6948
John Butz
The City of Rolla operates under the Council-Major Administrator form of government. The elected body consists of Mayor Louis Magidts, IV and 12 City Council members elected to four-year terms. The Mayor is elected for a four-year term and council members for two-year terms. Six of the 12 City Council members are elected every other year.

The City Council meets on the first and third Monday of each month at 6:30 p.m. in the City Hall Council Chambers. (901 N. Barrel Street) Council meetings are televised live and rebroadcast on Rolla Channel 16. City Administration, which also consists of the City Clerk, is open Monday-Friday from 8 a.m. to 5 p.m. The City Clerk’s office provides some online services. The Finance Department handles all of the City’s financial matters. The City Manager is responsible for the City’s operations, policies and programs. The Mayor and City Council set policies and programs. The Finance Department handles the City’s financial matters.

The City Clerk’s office is the point of payment for various transactions with the citizens of Rolla. Payments are accepted by cash, check or credit card. All business licenses, permits, and licenses are issued by the Clerk’s office. The City does not impose a personal property tax, a dog license tax or a business tax. The City collects a sales tax. Rolla collects over $9.2 million per year to support the General Fund, Street Fund, and Parks Fund.

The Fire Chief of the Rolla Fire and Rescue Department headquarters is located at 1400 East Tenth Street. The City has an Insurance Services Organization (ISO) rating of Class 3. The Department has 30 fire apparatuses, 100 25-foot aerial trucks, 75-foot aerial trucks and a state-of-the-art 37-foot Mobile Command/Communications Center. The Department receives reports of various incidents, including certified Hazardous Materials and Homeland Security training.

The Rolla Community Development Corporation (RCDC) is an independent not-for-profit corporation that manages the Hy-Point Industrial Park.

Permits andLicenses
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wellness, and community-based programs, and activities for indoor walking/running track, fitness area and weights, meeting

Fridays.

includes an indoor aquatic center, two full-size gymnasiums, Saturdays 9:00 a.m. – 5:00 p.m.; Sunday 1:30 p.m. – 5:00 p.m. Seven-days

sworn officers and 17 telecommunicators work rotating shifts to provide service and protection to all citizens 24 hours a day, 7 days a week. Some of the services/programs offered by this Department include: Volunteers In Police Service (V.I.P.S.), Mayor Warning System, Neighborhood Watch, Vacation Security Checks, School Resource Officer, Community Action Team, Narcotics Division, and Housing Officer. Youths ages 15-20 who are interested in law enforcement, may join the Explorer Post.

Two confidential hotlines are available for citizens who wish to anonymously provide information: 364-0111 (Criminal Activity) and 800-351-8477 (Narcotics).

The City of Rolla Animal Shelter, located at 19th and Sharp, is a division of the Rolla Police Department. Animals are not allowed to run at large within the Rolla city limits, and a practicing veterinarian must vaccinate them against rabies once a year. If your pet is picked up by an Animal Control Officer you must pay the impound fees before it will be released to you. If unclaimed within five days the animal will be offered for adoption. Adoption hours are: Monday thru Saturday: 12 p.m. - 4 p.m. Closed on Sundays and holidays. For more information, please call 364-6995 or visit www.rollacity.org/shelter.

The Rolla Police Department, located at 1007 N. Elm Street, is a full service organization which also serves as the public safety answering point for a countywide Enhanced 911 System. Office hours are Monday-Friday from 9 a.m. to 5 p.m. Thirty-seven sworn officers and 17 telecommunicators work rotating shifts to provide service and protection to all citizens 24 hours a day, 7 days a week. Some of the services/programs offered by this Department include: Volunteers In Police Service (V.I.P.S.), Mayor Warning System, Neighborhood Watch, Vacation Security Checks, School Resource Officer, Community Action Team, Narcotics Division, and Housing Officer. Youths ages 15-20 who are interested in law enforcement, may join the Explorer Post.

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