Dear Citizen,

On behalf of the Rolla City Council and City staff, we want to welcome you to the City of Rolla and acquaint you with the City's services, facilities and operations. We provide this brochure to inform you how to improve our community's quality of life. We always welcome your input and ideas to further enhance the success and prosperity of our community.

Sincerely,
Mayor Louis J. Magdits, IV

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**Finance**

Finance Director 426-6982
Stefanie Rogers stefanier@rollacity.org

The Finance Department handles all of the City's financial operations, and manages the City's insurance and risk management activities. Functions of the department include general accounting, accounts payable and receivable, billing, financial reporting, investment, and business licensing. The City's Management Information Systems Division is also a part of the Finance Department, as are the various insurance programs.

The Finance Department office is the point of payment for various transactions with the citizens of Rolla. Payments are accepted by cash, check, and debit/credit card. A separate office manages the collection of taxes, licenses, agreements, and other duties related to requests from the City. The Department is also responsible for the enforcement of the City's building codes/nuisance inspections, and nuisance abatements.

The largest revenue source for the City of Rolla is sales tax. Rolla collects over $9.2 million per year to support the General Fund.

Office hours for the Finance Department are Monday – Friday (8 a.m. to 5 p.m.). Visit us online at www.rollacity.org/finance

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**Community Development**

Community Development Director 364-5333
comdev@rollacity.org

The City Community Development Department is responsible for the preparation of the Comprehensive Plan and related elements, including research and statistical analysis. Staff consists of the Planning and Zoning Director, the Board of Adjustment, Board of Building Appeals, and City Council on rezoning requests, subdivision plat, annexations, variances, building permits, and other developments.

The community development department also consists of nine voting members, who meet the second Tuesday of each month at 5:30 p.m. in the City Hall Council Chambers. The Board of Adjustment meets as needed. Office hours for the Community Development Department are Monday-Friday from 8:00 a.m. to 5:00 p.m. Visit us online at www.rollacity.org/comdev

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**Economic Development**

RREC Executive Director 573-201-3772
dale.martin@rollacondvc.com

The City of Rolla contracts with the Rrolla Regional Economic Commission (RREC) to coordinate the community’s economic development efforts. For more information, please contact

Cindy Lorey at 573-201-3772 or visit www.rollacondvc.org

RDC Director Dale Martin 573-201-3772 rollacondvc@gmail.com

Rolla Community Development Corporation (RDC) is an independent not-for-profit corporation that manages the Hy-Point Industrial Park.

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**Electricity & Water**

Rolla Municipal Utilities (RMU) 573-364-1572
general@rollamunicipalutilities.org

Rolla Municipal Utilities (RMU) provides electricity and water to homes, businesses and industries in Rolla. RMU operates under a franchise agreement with the City of Rolla. RMU is comprised of city residents appointed by the Mayor and approved by the City Council. As a financially self-supporting entity, all utility rates are the taxes used for the operation of RMU as all department operations are financed through electric and water revenues. As a locally owned and operated utility, RMU provides its consumer-owners with an efficient, reliable service at the lowest possible cost.

Service requests for connection or disconnection from the electricity system or water service are accepted Monday through Friday from 8:00 a.m. to 5:00 p.m. by either stopping by or calling the Rolla Municipal Utilities Business office located at 102 West 9th Street. Service Connect forms are also available on the RMU website. RMU requires the following minimum deposit for Residential Service - Electric - $50.00, Water - $50.00.

Commercial deposits are equal to the highest two consecutive billing months (actual or estimated) and are determined on an individual basis. Deposits are either refunded or utilized upon termination of service or held for a period of five years and returned (provided a good payment record has been established).

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**Refuse & Recycling Services**

Environmental Services Director 364-6693
brady.wilson@rollacity.org

Environmental Services Department provides a weekly curbside recycling collection service and curbside yard waste collection service to rolla residents. The City provides residents with 95-gallon compostable garbage carts, 18-gallon compostable recycling carts, and a yard waste cart for each property. For more information about pickup and schedules, please call the customer service representative at 573-201-3772 or visit www.rollacity.org/waste

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**Rolla National Airport**

Airport Manager 573-299-4498
darin.bacon@rollacity.org

Rolla National Airport, which includes a developed Industrial Park with high-tech manufacturing firms, is located 10 miles north of Rolla on Highway 63. It is served by more than 1,300 acres with two runways, each over a mile in length. There is a hanger and adequate parking for pilots and passengers along with aircraft fuel, tie-downs and hangars. Services provided by the airport include fuel, parking and hangars. There are also commercial and industrial sites available for development.

The airport serves general aviation, including private, corporate and commercial aircraft. Rolla National Airport links Rolla with a worldwide business and academic community, as well as bringing in corporate executives doing business in Rolla and the surrounding areas, government officials, those involved in the University’s numerous business and social activities, as well as private transient aircraft and contract airfreight services.

For more information, please visit us at www.rollacity.org/airport
THE CENTRE
Interim Recreation Director 341-2386
Marci Fairbanks  mfairbanks@rollacity.org
Located at 1200 Holloway Street, The Centre provides area residents the ultimate experience in aquatic, fitness, recreation, and sports. This 63,000-square-foot, state-of-the-art facility includes an indoor aquatic center, two full-size gymnasiums, indoor walking/running track, fitness area and weights, meeting rooms, on-site babysitting service, and much more. It also offers a broad range of recreational, aquatic, sports, fitness, wellness, and community programs, and activities for people of all ages and abilities. A variety of admission packages are available ranging from daily passes to annual memberships. For rate information, program enrollments, or facility rentals, please call 341-2FUN (2386) or visit us online at www.rollacentre.org

SPASHZONE
Recreation Supervisor 364-8222
Kia Soden  ksoden@rollacity.org
Rolla’s outdoor family aquatic center includes a leisure pool, inner tube rentals, interactive play structure, lazy river, the “world’s largest” vortex, and two water slides. SplashZone is located at the corner of 14th and Holloway Streets, adjacent to The Centre. Open Memorial Day weekend through Labor Day weekend, the facility has a variety of admission, rental and party packages. For more information, please visit www.rollamoparks.org/splashzone

PUBLIC WORKS
Public Works Director 364-8659
Steve Hargis, P.E.  shargis@rollacity.org
The Public Works Department, with responsibilities covering streets, sidewalks, storm and sanitary sewer, wastewater treatment, traffic control and mapping, directly impacts the daily lives of every citizen of Rolla. The department has a long history of partnering with local, state and federal agencies to more effectively serve the community. For questions concerning any of these topics, please contact the department. For more information, please call 364-6995 or visit www.rollacity.org/shelter

ROLLA ANIMAL SHELTER
Animal Control Supervisor 364-6995
John Redshaw  shelter@rollacity.org
The City of Rolla Animal Shelter, located at 19th and Sharp, is a division of the Rolla Police Department. Animals are not allowed to run at large within the Rolla city limits, and a practicing veterinarian must vaccinate them against rabies once a year. If your pet is picked up by an Animal Control Officer you must pay the mandated fees before it will be released to you. If unclaimed within five days the animal will be offered for adoption. Adoption hours are: Monday thru Saturday: 12 p.m. - 4 p.m. Closed on Sundays and holidays. For more information, please call 364-6995 or visit www.rollacity.org/shelter

MUNICIPAL COURT
Municipal Judge 364-8590
James T. Crump  ReLaun Smith
court@rollacity.org
The Rolla Municipal Court is a division of the 25th Judicial Circuit. Ordinance violations committed within the city limits, which are filed by the city attorney, are scheduled for arraignment/trial by this court. The Public Works Department convenes Tuesday at 5:30 p.m. and non-traffic and trials are the second Thursday of the month after the first Monday at 6:30 a.m. Rolla Municipal Court is located at 901 N. Elm Street, Rolla, MO 65401. The main address is: Rolla Municipal Court, P.O. Box 979, Rolla, MO 65402. Office hours are: 8:30 a.m. to 4:30 p.m. Visit us online at www.rollacity.org/municipal

POLICE DEPARTMENT
Police Chief 308-1213
Sean Fagan  sfagan@rollacity.org
The Rolla Police Department, located at 1007 N. Elm Street, is a full service organization which also serves as the public safety answering point for a countywide Enhanced 911 System. Office hours are Monday-Friday from 9 a.m. to 5 p.m. Thirty-seven sworn officers and 17 telecommunications work rotating shifts to provide service and protection to all citizens 24 hours a day, 7 days a week. Some of the services/programs offered by this Department include: Volunteers In Police Service (V.I.P.S.), Neighborhood Watch, Vacation Security Checks, School Resource Officer, Crisis Intervention Team, Narcotics Division, and Housing Officer. Youths ages 15-20 who are interested in law enforcement, may join the Explorer Post.

CITY DIRECTORY
Online City Directory http://www.rollacity.org
Mayor Louis J. Magdits, IV  admin@rollacity.org
Council members - Ward 1: Rachel Schneider  rnschneider@rollacity.org
Council members - Ward 2: Ann Murphy  amurphy@rollacity.org
Council members - Ward 3: Dave Schott  dschott@rollacity.org
Council members - Ward 4: Jonny Eberly  jeberly@rollacity.org
Council members - Ward 5: Marilyn Allen  mcarney@rollacity.org

Mayor  James T. Crump  jcrumpt@rollacity.org
City Administrator John Butz  jbutz@rollacity.org
Ward 1: Matt Crowell  mcrowell@rollacity.org
Ward 2: Terry Higgins  thiggins@rollacity.org
Ward 3: John Meusch  jmeusch@rollacity.org
Ward 4: Christine Ruder  rcruder@rollacity.org
Ward 5: Marie Allen  mallen@rollacity.org

Ward 1: Lister Florence, Jr.  lflorence@rollacity.org
Ward 2: Steve Hargis  shargis@rollacity.org
Ward 3: Tom Higgins  thiggins@rollacity.org
Ward 4: Marie Allen  mallen@rollacity.org
Ward 5: Marie Allen  mallen@rollacity.org

City Manager 417-631-3033
City Attorney 426-6948

Rolla City Hall: 901 North Elm Street, Rolla, MO
FREE Public Wi-Fi available at City Hall, The Centre and Rolla Public Library