O n behalf of the Rolla City Council, we are pleased to welcome you to Rolla! To better acquaint you with the City’s services, facilities, and operations, we provide this brochure as a handy reference guide. More information is also available on the City’s Website, www.rollacity.org, and on Rolla Channel 16. As one of the top-rated cities in the Midwest, our employees strive to provide you with excellent service while always striving to improve our community’s quality of life. We always welcome your input and ideas to further enhance the success and prosperity of our community.

Sincerely,
Mayor Louis J. Magdits, IV

City Administrator
John Butz
The City of Rolla operates under the Council-Manager form of government. The elected body consists of Mayor Lou Magdits, IV and 12 City Council members responsible for the creation of ordinances and policies. The Mayor is elected for a four-year term and council members for two-year terms. Six of the 12 City Council members are elected every other year. The City Council meets on the first and third Monday of each month at 6:30 p.m. in the City Hall Council Chambers, (901 N. Elm Street). Council meetings are televised live and rebroadcast on Rolla Channel 16. City Administration, which also consists of the City Clerk, is open Monday-Friday from 8 a.m. to 12:00 p.m. and 1:00 p.m. to 5 p.m. To run the day-to-day activities of the City, the City Council appoints a City Administrator responsible for the City’s entire operation, including the city-owned Rolla National Airport. For more information visit www.rollacity.org/admin.shtml

ROLLA NATIONAL AIRPORT
Airport Manager
Darren Bacon
www.rollacity.org

City Administrator
John Butz
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ROLLA NATIONAL AIRPORT
Airport Manager
Darren Bacon
airport@rollacity.org

ROLLA NATIONAL AIRPORT
Advisor to the Mayor/Legislator
Cassie Yoder
Rolla National Airport, which includes a newly developed Industrial Park with high-tech manufacturing firms, is located 13 miles north of Rolla on Highway 63. It is situated on more than 300 acres of rolling, gently sloping terrain. There is a lounge and adequate parking for pilots and passengers along with aircraft fuel, tie-downs and hangars. There are also many commercial activities, for development.

The airport serves general aviation, including private, corporate and commercial aircraft. Rolla National Airport links Rolla with all major centers and provides an excellent airport facility. The airport is owned and operated by Rolla Regional Economic Development Corporation (RCDC). Rolla Regional Economic Development Corporation (RCDC) is an independent not-for-profit corporation that manages the Hy-Point Industrial Park.

REFUSE & RECYCLING SERVICES
Environmental Services Director
Brady Wilson
bwilson@rollacity.org
The Environmental Services Department provides the collection of garbage, recyclables, and yard wastes for all city residents. The City provides containers for residents’ trash and yard waste. It also provides their own degradable paper bags for yard waste. Various options are available for the disposal of bulk items, electronics, regulated items, and extra trash that exceeds your container capacity. We can also help by disposing of your special wastes such as electronic wastes and household hazardous materials. For more information and waste disposal details visit our Website at www.recyclemissouri.org.

The Environmental Services Department also operates a not-for-profit recycling drop-off center. The Recycling Center is a self-service drop-off facility that is accessible 24 hours a day, seven days a week. Use of the Recycling Center and the curbside recycling collection service helps to curtail the cost of waste disposal for everyone. For more information visit us at www.recyclemissouri.org

COMMUNITY DEVELOPMENT
Community Development Director
(573) 364-5333
sawler@rollacity.org
The Community Development Department is responsible for the preparation of the Comprehensive Plan and related elements, including research and statistical analysis. Staff advises and supports the Planning and Zoning Commission, Board of Adjustment, Board of Appeals, and City Council on rezoning requests, subdivision plats, annexations, variances, building codes, nuisance ordinances, and other development requests submitted to the City. The Department is also responsible for the enforcement of the City’s building codes/nuisance ordinances and nuisance abatement. Staff assists with affordable housing programs, neighborhood and downtown revitalization efforts, comprehensive redevelopment initiatives and managing the Rolla Enterprise Zone.

FINANCE
Finance Director
Steffanie Rodgers
srogers@rollacity.org
The Finance Department handles all of the City’s financial, insurance and risk management issues. The Finance department include general accounting, accounts payable and receivable, collections, and payroll, investments, and business licensing. The Mayor’s Management Information Systems Division is also part of the Finance Department, as well as Human Resources.

The Finance Department office is the point of payment for various transactions with the citizens of Rolla. Payments are accepted by cash, check or credit card. All business licenses, parking permits, and other development requests to this office. The City does not impose a personal property tax, a charge for dog licenses nor require automobile stickers. The largest revenue for the City is property taxes. Rolla collects over $9.2 million per year to support the General Fund, Street Fund, and Parks Fund.

Finance Department is Monday – Friday (8 a.m. to 5 p.m.). Visit us online at www.rollacity.org/fin-home.shtml

ECONOMIC DEVELOPMENT
RREC Executive Director
Dale Martin
dale@rollacondev.com
The City of Rolla contracts with the Rolla Regional Economic Commission (RREC) to coordinate the community’s economic development efforts. For more information, please contact Dale Martin at 573-201-3772 or visit www.rollacondev.org

ENERGY
Rolla Municipal Utilities (RMU)
(573) 364-1572
The City of Rolla operates under the direction of the City Council and the City Manager. The Utilities department is comprised of nine voting members who meet the second Tuesday of each month at 5:30 p.m. in the City Hall Council Chambers. The Board of Adjustment meets as needed. Office hours for the Community Development Department are Monday-Friday from 8:00 a.m. to 5:00 p.m. Visit us online at www.rollacity.org/cd-home.shtml

The Mayor is elected to a four-year term. The elected body consists of six council members who serve staggered two-year terms.

Mayor Louis J. Magdits, IV
City Administrator
John Butz
City Manager
Robert H. Showalter

Recycling Center and the curbside recycling collection service helps to curtail the cost of waste disposal for everyone. For more information visit us at www.recyclemissouri.org.

President of the Rolla Community Development Corporation (RCDC) is an independent not-for-profit corporation that manages the Hy-Point Industrial Park.

City Counselor
Lance Thurman
Carolyne Buschjost
The City Counselor gives legal advice to the City Council and the various City Departments. He also drafts resolutions, ordinances, leases, and franchise agreements.

PARKS
Parks Director
Floyd Jernigan
fjernigan@rollacity.org
The City of Rolla oversees the maintenance of all parks and the city’s Cemetery. The department maintains 270 acres of park and cemetery land. The park land is divided into 34 parks, the city’s 23 public parks and 11 private parks, playgrounds, baseball fields, softball fields, soccer fields, lighted tennis courts, batting cages, pickleball courts, a 9-hole newly updated Disc Golf course, an 11-stall horse stable, and a passenger car which were donated by the Frisco Railroad Company in 1955 and completely renovated in 2020. The City of Rolla also operates Splash Zone Water Park open seasonally, and oversees the Skateboard Park.

The Parks Department also maintains the 40-acre Rolla Cemetery. The cemetery was incorporated in 1861 and includes the Weber family cemetery, which dates back to the 1850s. It is located at the corner of Highway 72 and Rolla Street.

For the latest on field conditions, outdoor recreation or splash park hours, visit the Rolla Parks and Recreation Department on Facebook at www.facebook.com/rollaparks. To reserve any of Rolla’s parks, contact a member of the Parks Department and Rolla Cemetery offices are located at 3rd Floor City Hall, 901 North Elm Street. Visit us online at www.rollamoparks.org

https://www.rollacity.org
THE CENTRE

Recreation Director
(573) 341-2386
Marcy Fairbanks
mfairbanks@rollaconre.org
Located at 1200 Holloway Street, The Centre provides area residents the ultimate experience in aquatic, fitness, recreation, and sports. This 63,000-square-foot, state-of-the-art facility includes an indoor aquatic center, two full-size gymnasia, indoor walking/running track, fitness area and weights, meeting rooms, on-site babysitting service, and much more. It also offers a broad range of recreational, aquatic, sports, fitness, wellness, and community-based programs, and activities for people of all ages and abilities. A variety of admission packages are available ranging from daily passes to annual memberships.

POLICE DEPARTMENT

Police Chief
(573) 308-1213
Sean Fagan
sfagan@rollacity.org

EMERGENCY 911

The Rolla Police Department, located at 1007 N. Elm Street, is a full service organization which also serves as the public safety answering point for police and fire. The 911 System. Office hours are Monday-Friday from 9 a.m. to 5 p.m. Thirty-seven sworn officers and 17 telecommunications workers rotate shifts to provide 24-hour protection for all Rolla residents. It is open 24 hours a day, 7 days a week. Some of the services/programs offered by the Department include: Volunteers In Police Service (VIPS), Neighborhood Watch, Vacation Security Checks, School Resource Officer, Crisis Intervention Team, Narcotics Division, and Housing Officer. Youths ages 15-20 who are interested in law enforcement, may join the Explorer Post.

SPALASHZONE

Splashzone
(573) 364-8222
Rolla’s outdoor family aquatic center includes a leisure pool, inner tube rentals, interactive play structure, lazy river, a vortex, and two water slides. Splashzone is located at the corner of 4th and Holloway Streets, adjacent to The Centre and up the hill from the tennis courts. Open Memorial Day weekend through Labor Day weekend, the facility has a variety of admission, rental and party packages. For weather closures, visit the Rolla Parks and Recreation Department’s Facebook page or call our update line at 573-364-0847. For more information, please visit www.rollaparks.org/splashzone

PUBLIC WORKS

Public Works Director
(573) 364-8659
Steve Hargis, P.E.
shargis@rollacity.org
The Public Works Department, with responsibilities covering streets, sidewalks, storm and sanitary sewer, wastewater treatment, traffic control and mapping, directly impacts the daily lives of every citizen of Rolla. In this age of eco-friendly engineering, the department has become an active participant in providing environmentally friendly solutions to Public Works functions. Alternative forms of transportation, reduction in storm water runoff, and the rehabilitation of older sanitary sewer systems, are all ways the department is reducing pollutants and enhancing safety.

ROLLA ANIMAL SHELTER

Animal Control Supervisor
(573) 364-6995
John Redshaw
shelter@rollacity.org

The City of Rolla Animal Shelter, located at 19th and Sharp, is a division of the Rolla Police Department. Animals are not allowed to run at large within the Rolla city limits, and a practicing veterinarian must vaccinate them against rabies once a year. If your pet is picked up by an Animal Control Officer you must pay the impound fees before it will be released to you. If unclaimed within five days the animal will be offered for adoption. Adoption hours are: Monday thru Saturday: 12 p.m. - 4 p.m. Closed on Sundays and holidays. For more information, please call 364-6995 or visit www.rollacity.org/shelter-home.shtml

MUNICIPAL COURT

Municipal Judge
James T. Crump
rolla.municipal.court@rollacity.org
(573) 364-8590

Court Clerk:
Melody Bunch
rcourt@rollacity.org
(573) 364-8590

City Attorney
prosecutor@rollacity.org
Brad Neckermann

The Rolla Municipal Court is a division of the 25th Judicial Circuit. Ordinance violations committed within the city limits, which are handled by the city attorney, are scheduled for arraignment/trial by this court. Regular traffic court sessions are convened Tuesdays at 5:30 p.m. and non-traffic and trials are the second Thursday of the month after the first Monday at 8:30 a.m. Rolla Municipal Court is located at 801 N. Elm Street, Rolla, MO 65401.

ROLLA PUBLIC LIBRARY

Rebecca Buckley
Director
(573) 364-2604
director@rollapubliclibrary.org
The Rolla Public Library is located at 900 Pine Street. Hours of operation: Monday-Thursday 9:30 a.m. to 5:00 p.m., Friday and Saturday 9:00 a.m. – 5:00 p.m., Sunday 1:30 p.m. – 5:00 p.m. For more information please visit us at rollapubliclibrary.org.

POLICY DIRECTORY

Online City Directory: http://www.rollacity.org
Mayor Louis J. Magdoff, V
admin@rollacity.org
Council members - Ward 1:
Moriah Renaud
mreraud@rollacity.org
Terry Higgins
thiggins@rollacity.org
Council members - Ward 2:
Ann Murphy
amurphy@rollacity.org
Megan Good
mgood@rollacity.org
Council members - Ward 3:
Wendell Fry
wfry@rollacity.org
Lister Florence, Jr.
lflower@rollacity.org
Council members - Ward 4:
Jody Eberly
jeberry@rollacity.org
Robert Kesanger
rkesanger@rollacity.org
Council members - Ward 5:
Carollyn Bohn
cbohn@rollacity.org
Deanne Lyons
dlyons@rollacity.org
City Administrator John Butz
jbutz@rollacity.org
Airport
299-4498
Animal Control
364-6995
Building permits/Inspections
364-5333
Business License
426-6999
Cemetery
426-6901
City Clerk
426-6924
Codes Enforcement
364-5333
Community Development
364-5333
Economic Development (R.R.E.C.)
201-3772
Emergency Management
308-1213
Engineering
364-8699
Environmental Services
364-8699
Eugene Northern Community Hall
426-6901
Finance
426-6982
Fines
426-8590
Fire Emergency
426-6901
Fire Business Office
364-3989
Holloway House (A.B.L.E. Commission)
364-4337
Library (Rolla Public)
364-2604
Lions Club Park
364-4386
Maps of City
364-8699
Municipal Court
364-8590
Natural Gas (AmerenUE)
800-552-7583
Parking Tickets/Traffic Violations
426-6901
Parks
364-0818
Cancelled Information
364-8590
Park Rangers
364-8590
Police Emergency
911
Police Business Office
308-1213
Recycling
364-6693
Risk Management/Claims
426-6982
Rolla Utilities (Electric & Water)
364-1572
Sanitation
364-2604
Sewers
364-8590
Snow and Ice Removal
308-1213
Traffic Signals
364-7583
SplashZone Water Park
364-8699
Stormwater
364-8699
Transferr Station
364-8771
Vehicles Licensing
364-7848
Wastewater Treatment Plant
364-6122

ROLLA ANIMAL SHELTER

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John Redshaw
shelter@rollacity.org

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FREE Public Wi-Fi available at City Hall, The Centre and Rolla Public Library

2021 Municipal Services & Information Guide

Rolla City Hall offices: 901 North Elm Street, Rolla, MO 65426-6948