

# 2012 Annual Report

Rolla Police Department





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# Section 1: Organizational Overview

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## Mission Statement

*“We, the men and women of the Rolla Police Department, are dedicated to providing excellent service through partnerships that build trust, reduce crime, create a safe environment, and enhance the quality of life in our community. Let Us Help”*

We are committed to these principles:

**Integrity:** We have integrity. We adhere to the highest moral and ethical standards. We are honest and sincere in dealing with each other and the community. We have the courage to uphold these principles and are proud they guide us in all we do.

**Respect:** We show respect. We recognize the value of our unique community and treat all people with kindness, tolerance, and dignity. We cherish and protect the rights, liberties, and freedoms of all as granted by the Constitutions and laws of the United States, the State of Missouri, and the City of Rolla.

**Fairness:** We act with fairness. Impartial decisions and policies are the foundation of our interactions. We are consistent in our treatment of all persons, and our actions are tempered with reason and equity.

## Philosophy of The Three Pillars



The backbone of our decision making will be made up of three pillars: the employees, the citizens, and the department. All decisions will be made with all three pillars in mind, using respect, compassion, and fairness. The Rolla Police employees: are a TEAM; are PROFESSIONALS; are all ASSETS; are a FAMILY; will SERVE the citizens in a PROFESSIONAL and CARING manner; will display the utmost RESPECT for the profession as we are wearing the badge and representing the Rolla Police Department.

## 95% - 4% - 1% Rule

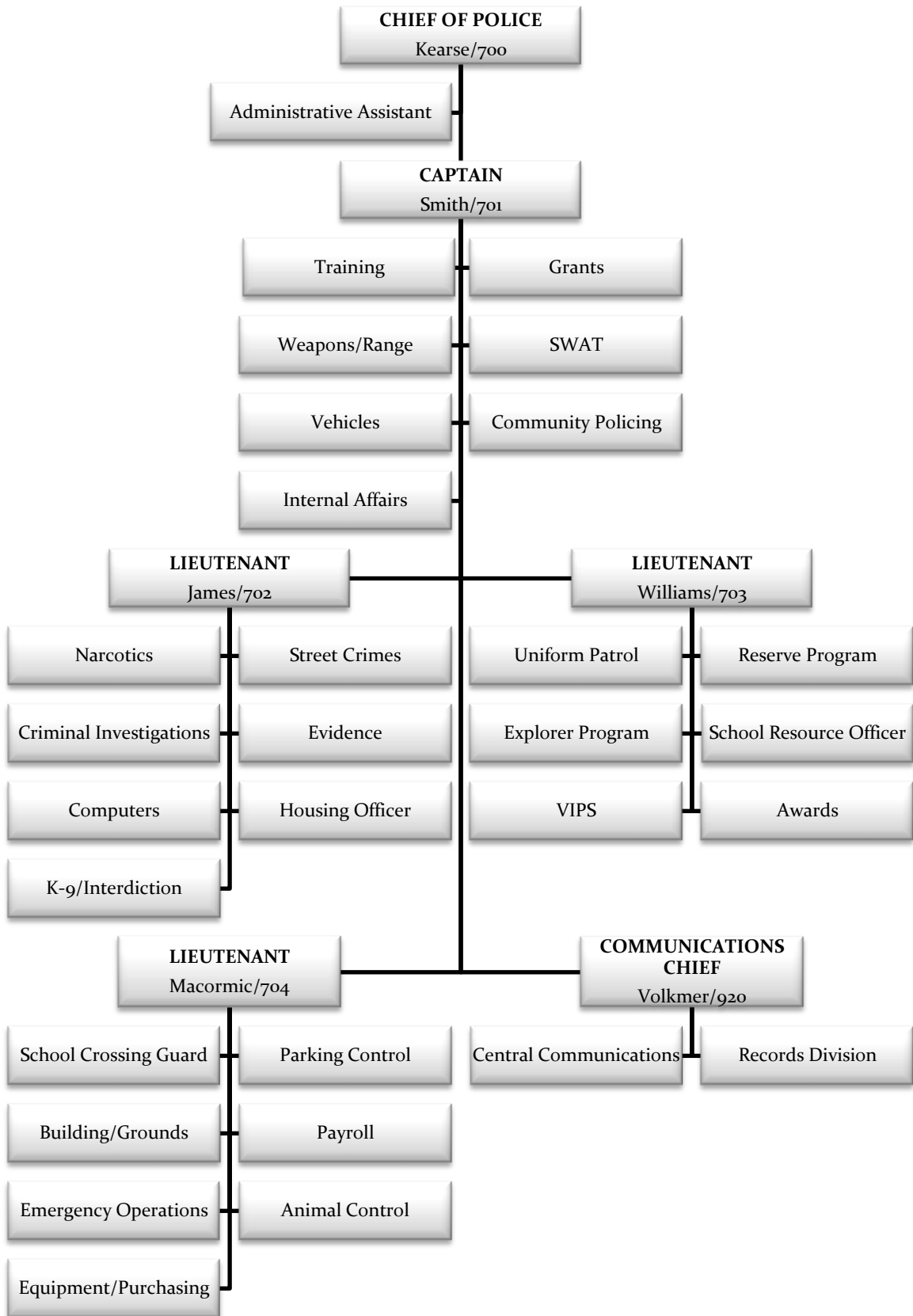
**95%** of the citizens we serve are good, law-abiding citizens. They make mistakes as we all do. They are our mothers, fathers, brothers, sisters and friends. They deserve respect!

**4%** of the citizens we serve are petty criminals. They steal, break into our cars, damage property, drink too much, use drugs and struggle to live in our community because they have weaknesses. They have the potential to become 95%'ers. They also deserve respect!

**1%** of the citizens we serve are the true predators of our society. They deal poisons to the 95% and 4%. They rape, murder and burglarize, assault and cause catastrophic destruction upon the good people. They deserve the consequences! We will enforce the laws to the fullest extent upon these people.

# Organizational Structure

March 14, 2012



## Composition of the Rolla Police Department

(FY '12)

### Commissioned Officers

Police Chief - 1  
 Captain - 1  
 Lieutenant - 3  
 Sergeant - 4  
 Detective Sergeant - 2  
 Corporal - 4  
 Detective/Investigator - 3  
 Patrol Officer - 17  
 VIPS Coordinator - 1

### Full-Time Civilians

Communications Chief - 1  
 Communications Supervisor - 3  
 Administrative Assistant - 1  
 Telecommunicator - 11  
 Animal Control Manager - 1  
 Animal Control Officer - 1  
 Records Clerk - 2  
 Receptionist - 1

### Part-Time Civilians

Crossing Guard - 4  
 Parking Control Officer - 1  
 Animal Control Officer - 1  
 Custodian - 1

*Total Personnel - 64*

## Average Tenure of Full-Time Employees

(As of 12/31/12)

	2008	2009	2010	2011	2012
<b>Officers</b>	6 yrs 7 mo	7 yrs 11 mo	8 yrs 5 mo	9 yrs 0 mo	9 yrs 8 mo
<b>Telecommunicators</b>	6 yrs 1 mo	7 yrs 7 mo	7 yrs 10 mo	8 yrs 1 mo	8 yrs 7 mo
<b>Other Civilians</b>	6 yrs 7 mo	6 yrs 3 mo	8 yrs 0 mo	7 yrs 10 mo	7 yrs 10 mo

## Years of Service of Full-Time Employees

(As of 12/31/12)

< 1 Yr: 5	11 Yrs: 2
1 Yr: 3	12 Yrs: 1
2 Yrs: 3	14 Yrs: 2
3 Yrs: 2	16 Yrs: 3
4 Yrs: 8	17 Yrs: 2
5 Yrs: 2	18 Yrs: 1
6 Yrs: 2	19 Yrs: 2
7 Yrs: 5	21 Yrs: 2
8 Yrs: 2	28 Yrs: 1
9 Yrs: 5	30 Yrs: 1
10 yrs: 3	37 Yrs: 1

## Complaints Filed Against Employees

*Definitions:*

- Part 1 Complaints:** Any serious violation, including allegations of excessive force or criminal activity.
- Part 2 Complaints:** Any minor violations, including but not limited to, lack of courtesy, rudeness, improper issuance of citations, etc.
- External Complaints:** Those complaints filed by citizenry.
- Internal Complaints:** Those complaints filed against an employee by a supervisor or peer.

Part 1 Complaints:	0	
Part 2 Complaints:	1	Exonerated
	<hr/>	
Total:	1	

Note: All formal complaints result in an internal investigation. All internal investigations are made in an impartial manner, fully-documented for presentation to the Chief of Police. In those cases where an employee was at fault and/or the complaint was founded, disciplinary action was taken in a swift and fair manner so as to ensure that repetition of the same violation would not occur.

# Section 2: Programs and Services

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## Community Involvement

**Volunteers In Police Service (VIPS)** – The VIPS program was established to give citizens the opportunity to serve in unpaid positions to augment the work of the police department. Volunteers allow RPD officers to focus on law enforcement functions by providing support services. They also help enhance the relationship between the police and the community.

The duties and responsibilities of our volunteer force continually evolve and change, adjusting to the needs of the department. Currently, the volunteers perform duties such as: vacation security checks, school patrols, speed monitoring, data entry and analysis, telephone advocacy, and special events support. There are varying levels of involvement with the VIPS program. Special qualifications must be met, and background investigations are performed on volunteer applicants. Anyone interested in participating may contact the VIPS Coordinator at the Rolla Police Department for more information.

**Missouri Special Olympics** – For many years, the Rolla Police Department has supported Missouri Special Olympics through various fund raisers to include the Polar Bear Plunge, Trivia Night, Rt. 66 Motorcycle Classic, Busboys in Blue, Fire Truck Pull, Battle of the Badges Softball Tournament, and the Law Enforcement Torch Run. Through t-shirt sales, special events, and citizen donations, the Rolla Police Department has been able to contribute literally thousands of dollars to this worthy cause over the years. Donations are accepted anytime throughout the year; checks may be made payable to “Missouri Special Olympics” in care of the Rolla Police Department.

**Explorer Post #170** – The Explorer program is actually a branch of the Boy Scouts of America, organized through the Rolla Police Department, and is for youth ages 15 to 20. This program is designed to further the members’ educations, character building, and leadership development by providing them with basic knowledge of the field of law enforcement. It can serve as a potential recruitment tool for future men and women in law enforcement and as a community relations effort between police, youth, and the community. The Explorer Post also offers advantages to the Department, as the youth often assist with crowd control, traffic direction, assisting motorists, completing routine paperwork which will not be used in any court action, and other community services.

At no time are the Explorers permitted to be at risk or to be utilized in dangerous activities. New members are required to serve 30 days active status prior to receiving authority to wear the Explorer Post uniform. They are not, however, permitted to utilize nor carry firearms or non-lethal weapons such as mace or batons. Each Explorer is expected to successfully complete a 2-month probationary period and 40 hours of training, public relations programs or post-related work functions, as well as an evaluation process. Once their training and probationary period are up, Explorers are permitted to ride with police officers and assist in certain types of situations.



**Citizens Police Academy** – The Citizens Police Academy is a program of instruction by police officers for interested citizens as part of the Department’s community policing philosophy. The goals are to increase awareness of the functions of the Police Department and to increase police/community rapport by sharing concerns through an educative process. Classes meet for four hours, once a week for twelve weeks. All sessions are held in the evening, at the Rolla Police Department, with the exception of one Saturday session which is held at the firing range. Participants are also invited to ride along with a police officer to see firsthand what happens on the street.

The following are topics included in the Academy: RPD History and Organizational Structure; Recruiting and Training; Internal Affairs; Polygraph Testing; Firearms Simulator; Gun Safety; Traffic Accident Investigations; Traffic Stops; Radar Detection; Defense Tactics; Officer Survival; Special Response Team; Complaints and Reports; Criminal Investigations; Crime Scene Investigations; Central Communications; Community Policing; Explorer Post; Women in Law Enforcement; Emergency Operations Center; DWI Detection; Gang Awareness; Narcotics; and Undercover Work.

The Citizens Police Academy is conducted each fall, and citizen participation is limited to twenty (20) individuals per session. Applications may be obtained at the Rolla Police Department.

**Neighborhood Watch Program** – This citizen-involvement program was developed in 1983 to encourage citizens to protect their own neighborhoods by watching out for each other and reporting any suspicious activity to the Police Department. After receiving general guidelines by the Community Police Officer, Block Captains are responsible for organizing their own meetings and other activities for residents in their neighborhood. We are always looking for new neighborhoods to get involved in the Neighborhood Watch Program.

**Citizens Radar Program** – This program allows citizens to sign out a handheld radar for the purpose of checking the speeds of vehicles in their neighborhoods. A log must be kept by the citizen, recording the license number and description of the vehicle, speed, direction of travel, and time of the radar. Addresses are obtained by the police department for each violator based on the license number given, and warning letters are sent out. Although citations cannot be given in these instances, the goal is to remind citizens to drive carefully and obey the posted speed limits.

**Project Halloween** – On Halloween night, students from fraternities and sororities assist the police officers with downtown traffic control and citizen watch patrols in residential neighborhoods to make a safer and happier Halloween.

## Educational Programs

**Gang Awareness** – Due to Rolla’s location near cities where gangs are prevalent, we feel it is important that the public be educated on gang tendencies. The Rolla Police Department has placed an emphasis on educating school teachers and citizens in general so they may be aware of the signs of gang affiliation. In this way, we hope to be able to work together with the community in order to keep gang activity out of Rolla.

**Drug/Alcohol Abuse Awareness** – Adults and children receive training on drug/alcohol abuse and detection.

**Robbery Awareness** – The Rolla Police Department conducts training in robbery awareness to banking institutions and other area businesses. *Suspect and Vehicle Identification* and *Maintaining a Safe Environment* are some of the focal points during this important training.

**Stranger Danger** – This awareness presentation is given to child care providers in the Rolla area.

**Senior Alert** – This program targets senior citizens as potential victims in con or scam crimes. Senior citizens are taught what to look for in business transactions and to be alert for possible misrepresentations.

**Sexual Assault/Rape Prevention** – Many organizations receive training from the Rolla Police Department on sexual assault awareness. *How to Avoid Becoming a Victim*, *The Judicial Process*, and *Deterrent Factors* are covered in programs presented to civic organizations, sororities, etc.

**Bicycle Safety** – Several programs with a focus on bicycle safety are conducted by officers. Youth groups throughout the city are informed about laws which are applicable.

**Seatbelt/Air Bag Safety Campaign** – This training promotes public awareness on the importance of using seatbelts and provides information on air bags.

## Public Services

**Vacation Security Checks** – The Rolla Police Department offers citizens a general check of their homes, for up to three months, while they are out of town. This free service offers the comfort of knowing their homes are secure while they are away. Citizens simply obtain, fill out, and leave a form at the Police Department prior to leaving town. Their residence is checked (windows, doors, etc.) at least once each day.

**Youth Fingerprinting** – The Rolla Police Department periodically provides youth fingerprinting at various locations throughout the city. Children ages 3-16 are fingerprinted by officers, free of charge.

**Information Booths** – Every year, information booths are manned at a number of public functions including the Arts and Crafts Festival, Home Expo Show, the Health Fair, and Wal-Mart, as well as activities in Ft. Leonard Wood and “Career Days” at schools, both locally and in surrounding areas. A display board is used to promote various aspects of the Rolla Police Department, and employees are available to answer questions from the public.

**Police Department Tours** – Hundreds of people of all ages receive tours of the Police Department facilities each year. Boy Scouts, Girl Scouts, schools, daycares and church organizations make up the majority of the tour groups. Appointments can be made by calling the Rolla Police Department.

## Specialty Divisions

**Special Weapons and Tactics Team (SWAT)** – The SWAT Team was developed in 1997 to assist in resolving incidents outside the realm of the ordinary patrol response through the use of developed skills, tactics, and specialized equipment/capabilities. Some of these incidents include: hostage situations; barricade situations; sniper situations; fugitive manhunts; high risk apprehensions; high risk or unknown risk search warrant service; high risk surveillance; and personal protection/security. In addition to being utilized within the city limits of Rolla, the SWAT Team is regularly called upon by outside agencies to assist with resolving incidents such as those mentioned. SWAT members are subject to call-out 24 hours a days, 7 days a week.

The SWAT Team trains as a team on a regular basis throughout the year. This training includes quarterly firearms qualifications and physical fitness tests as well as hands-on training in the use of ballistic shields, chemical munitions deployment, hostage rescue training, noise/flash diversion devices deployment, and scenario enactment. Additional training is gained through cooperation with other area agencies.

**Motorcycle Patrol** – The Motor Patrol Division was re-established a few years ago through the generosity of area businesses. The Division typically utilizes two full-equipped police motorcycles, complete with lights, sirens and radar guns. They are utilized for public relations, funeral escorts, parades, routine patrol, and selective enforcement actions at various locations that are nearly impossible to monitor with a patrol car. Motor Patrol Officers are trained to operate the motorcycles by an in-house, certified Motorcycle Instructor.

**Narcotics Division** – The Narcotics Division is a proactive unit that conducts narcotics/vice investigations. The unit investigates the illegal distribution of controlled substances such as methamphetamine, cocaine, heroin, ecstasy, marijuana, and a variety of prescription medications. In addition, the unit is very proactive in locating and seizing methamphetamine laboratories in the area. The officers of the Narcotics Division are also members of the South Central Drug Task Force, which is a multi-jurisdictional enforcement group for the South Central Missouri area.

**Traffic Division** – The Traffic Division's primary focus is working motor vehicle accidents and increasing traffic safety through routine traffic enforcement, selective enforcement at high accident locations, and traffic grant details. Officers in the Traffic Division are certified in Accident Reconstruction for response to fatality accidents which occur within the City of Rolla.

**Detective Bureau** – The Detective Bureau is responsible for the follow-up investigation of assigned cases and background investigations for applicants. The Bureau is comprised of officers with additional or advanced training in the areas of criminal investigations and crime scene processing. The detectives are considered generalists, who handle all types of investigations not specifically assigned to another unit of the police department. Specialty areas within the Detective Bureau include: Polygraph, Internet Crimes against Children, and Evidence.

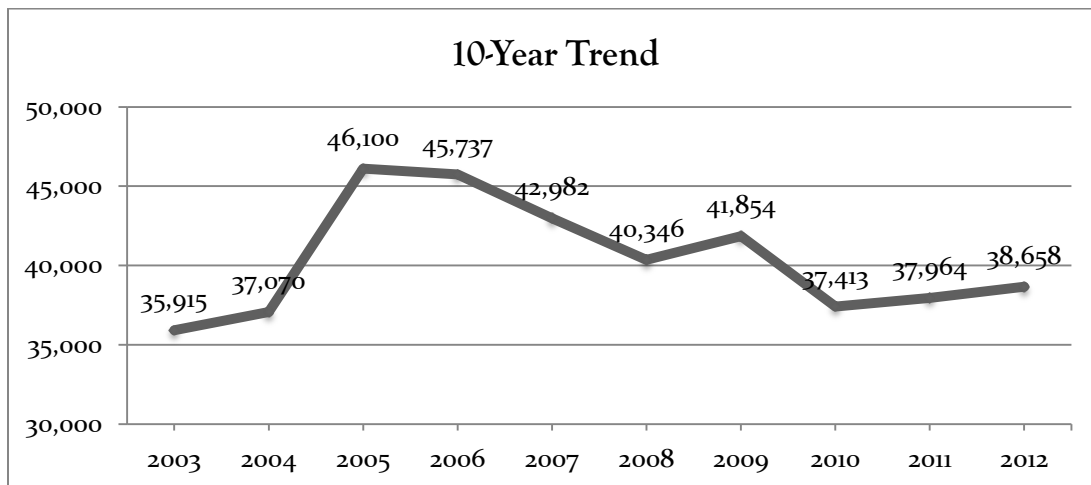
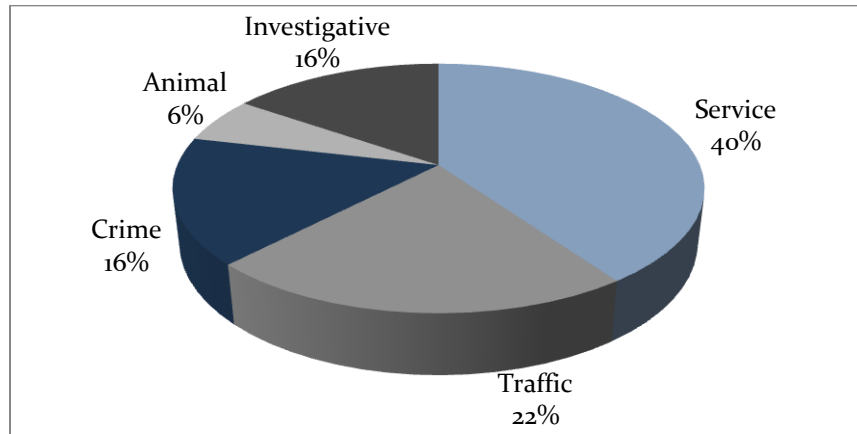
**Reserve Program** – The Reserve program is comprised of certified, volunteer officers who have either retired from law enforcement, are former officers who have changed careers, or officers who have obtained their POST certification but work in other fields. The Reserve Unit provides assistance to the Patrol Division by supplementing shifts and assisting with special details such as parades, concerts, security details, and many other tasks. Some reserve officers have a background in SWAT training and assist the Department’s SWAT Team on call-outs. This service is provided with no cost to the department other than supplying the officers with uniforms and duty gear.

**School Resource Officer (SRO)** – The SRO is a commissioned police officer with the primary responsibility of serving the law enforcement needs of the eight campuses in the Rolla Public Schools System. The SRO has offices at the Rolla High School, Rolla Junior High, and Rolla Police Department. He does not maintain office hours at any of the three offices, because in a typical day he might be needed to respond to multiple locations for various, unexpected incidents. Calls for the SRO vary and might include thefts, assaults, mental health situations, etc. The SRO works with the school administrators and counselors to protect students, school faculty and staff, and the schools they attend. The SRO has received specialized training from the National Association of School Resource Officers, in addition to training in computer forensics and interviewing children. He has also been trained in responding to active shooter situations and has assisted in training other law enforcement agencies and other school districts in the same. The SRO works closely with other school resource officers in the area and other law enforcement agencies.

# Section 3: Calls for Service

## Total Calls for Service

<u>Type</u>	<u># Calls</u>	<u>Comparison to Previous Year</u>
Service Related Calls	15,534	2.6 I
Traffic Related Calls	8,541	5.4 D
Crime Related Calls	6,331	.2 D
Investigative Calls	5,956	14.4 I
Animal Related Calls	2,296	2.2 I
<b>Total:</b>	<b>38,658</b>	<b>1.8 I</b>



## Calls For Service Breakdown

### Service Category

911 Hang-Up	2,590
Assist (Agency, Citizen – All Non-Traffic)	1,226
Benevolent Fund	119
Call For Police	869
Check Well-Being	757
Civil Defense Test	10
Court	124
Damaged Property (Non-Criminal)	34
Distribution	9
Escort (Bank, Courtesy, Funeral, Other)	418
Fingerprinting	167
Information Request	4,473
Intoxicated Person	175
Keep the Peace	148
Mental Health	143
Paper Service	180
Phone Notification System	361
PR Program/Public Appearance	213
Prisoner Transport	87
Abandoned Property/Vehicle	101
Recovered/Found/Lost Property	236
School Resource Detail	58
Security Checks Performed	2,812
Try to Contact	107
Vehicle Lockout	53
Vehicle Repossession	30
Water Rescue	1
Weekly Fire Test Page	33
<b>Total:</b>	<b>15,534</b>

### Traffic-Related Category

Checkpoint	3
Motorist Assist/Stalled	327
Private Property Accident	305
Public Property Accident	796
Pursuit	2
Selective Enforcement	78
Traffic Complaints & Hazards	1,713
Traffic Stop	5,317
<b>Total:</b>	<b>8,541</b>

### Animal Control Category

Animal Calls	2,067
Animal Control PR	7
Veterinary Visit	100
Animal Neglect	29
Animal Noise Complaint	93
<b>Total:</b>	<b>2,296</b>

### Investigative Category

Alarm	724
Confidential Investigation	70
Death/Suicide	21
Field Interview Report	764
Follow-Up Investigation	1,975
Investigation Assistance	968
SWAT Call-Out	5
Open Door	80
Search Warrant	8
Suspicious Noise, Auto, Person, Activity	766
Vehicle Identification	575
<b>Total:</b>	<b>5,956</b>

### Crime Category

Arrest – Adult & Juvenile Detention	1,152
Arson	2
Assault	117
Auto Theft	40
Burglary	141
Child Abuse/Endangerment	19
Conservation Violation	1
Curfew Violation	1
Destruction of Property	252
Disturbance (Noise, Fireworks, etc.)	1,023
Domestic Disturbance/Adult Abuse	427
Fight	90
Forgery	2
Harassment	174
Homicide	1
Intoxicated Driver	238
Juvenile Complaint	112
Kidnapping	2
Leave Without Pay	216
Liquor Violation	8
Littering	28
Loitering	186
Malicious Mischief	48
Narcotics (Possession, Sale, etc.)	307
Peddler/Soliciting/No Business License	65
Prowler	66
Robbery	6
Runaway Juvenile/Missing Person	100
Sex Crime	41
Smoking Violation	5
Stealing/Fraud	982
Tampering with Property/Vehicle	24
Telephone (Harassment, Obscene, Threat)	179
Trespass Violation	200
Violation of Order of Protection	24
Weapons Violation	52
<b>Total:</b>	<b>6,331</b>

## Manner In Which Calls For Service Are Reported

	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>
On View	20,384	21,110	17,099	17,642	18,169
Telephone	14,359	13,442	12,072	12,272	12,183
Station	2,318	2,355	2,364	2,149	2,076
911 Emergency	2,856	4,517	5,552	5,553	5,857
Police Radio	420	426	323	337	366
Teletype	7	1	1	2	2
Other	2	3	2	9	5
<b>Total:</b>	<b>40,346</b>	<b>41,854</b>	<b>37,413</b>	<b>37,964</b>	<b>38,658</b>

## Calls Per Day

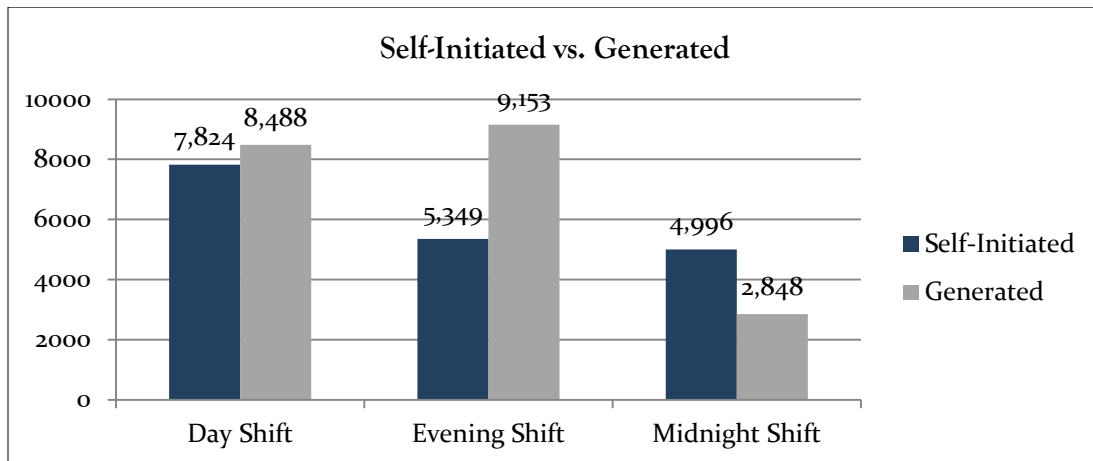
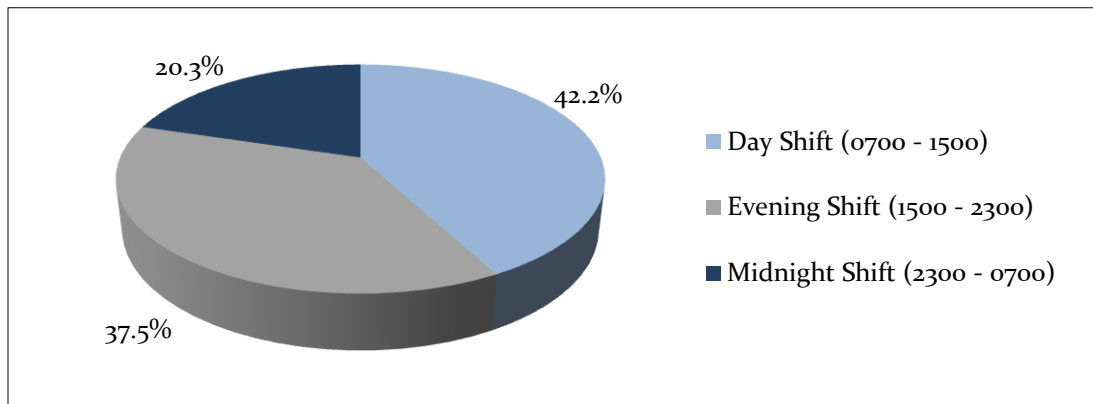
	<u># of Calls</u>	<u>Average Per Day</u>
<b>Sunday</b>	4,210	79
<b>Monday</b>	5,468	103
<b>Tuesday</b>	5,545	107
<b>Wednesday</b>	5,622	108
<b>Thursday</b>	6,054	116
<b>Friday</b>	6,524	125
<b>Saturday</b>	5,235	101
<b>Total:</b>	<b>38,658</b>	<b>106</b>



## Calls Per Hour & Shift Totals

Day Shift			Evening Shift			Midnight Shift		
Hour	Total	Ave/Hr	Hour	Total	Ave/Hr	Hour	Total	Ave/Hr
0700	994	2.7	1500	2,327	6.4	2300	1,709	4.7
0800	1,610	4.4	1600	2,023	5.5	0000	1,931	5.3
0900	2,550	7.0	1700	2,006	5.5	0100	1,579	4.3
1000	2,440	6.7	1800	1,720	4.7	0200	1,029	2.8
1100	2,217	6.1	1900	1,780	4.9	0300	589	1.6
1200	2,164	5.9	2000	1,715	4.7	0400	378	1.0
1300	2,189	6.0	2100	1,632	4.5	0500	263	.7
1400	2,148	5.9	2200	1,299	3.5	0600	366	1.0
<b>Total:</b>	<b>16,312</b>	<b>44.6/</b> <b>shift</b>	<b>Total:</b>	<b>14,502</b>	<b>39.6/</b> <b>shift</b>	<b>Total:</b>	<b>7,844</b>	<b>21.4/</b> <b>shift</b>

**Frequency of Calls: 105.6 Calls per day, 4.4 Calls per hour, 1 Call every 13.6 minutes**



## Section 4: Crimes & Investigations

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### Offenses/Formal Reports

Abduction/Kidnapping	2	Liquor Violation/Minor	18
Animal Bite/Neglect/Other	42	Lost/Recovered Property	30
Assault	95	Mental Person	14
Assist Citizen/Agency	25	Miscellaneous	25
Burglary/Attempted Burglary Business	24	Missing Person	16
Burglary/Attempted Burglary Other	13	Narcotics Violation	209
Burglary/Attempted Burglary Residence	82	Property Destruction	158
Child Abuse/Neglect/Endangerment	15	Protective Custody (Adult)	40
Court Order Violation	5	Resisting Arrest	14
Death – Natural/Accidental	23	Robbery/Attempted Robbery	12
Death – Homicide/Manslaughter	1	Search Warrant	2
Death – Suicide/Attempted Suicide	4	Sex Offense	60
Disturbance	28	Shoplifting	259
Domestic Violence	101	Suspicious Activity/Person/Vehicle	4
Driving Under the Influence (Alc/Drug)	30	Tampering	1
Fire – Arson/Attempted Arson	3	Theft – Bicycle	10
Fire – Other	4	Theft – From Motor Vehicle	137
Fraud – Check/Credit Card	63	Theft – From Business	112
Fraud – Other	62	Theft – From Residence	101
Harassment	23	Theft – Motor Vehicle	27
Illegal Alien	1	Theft – Other	93
Juvenile	11	Traffic Violation	12
Juvenile Runaway	15	Trespassing	39
Leaving the Scene of an Accident	86	Violation of Protection Order/Adult Abuse	13
Liquor Violation	5	Weapons Offense	10
		<b>Total:</b>	<b>2,179</b>

## Part I Crimes

### *Definitions:*

- Homicide:** The willful killing of one human by another. As a general rule, any death which results from a fight, sexual assault, or while in the commission of a felony is counted as homicide. Suicide and accidental deaths are not counted as criminal homicide.
- Rape:** A person commits rape when the person has sexual intercourse with another person without the victim's consent.
- Robbery:** The taking or attempting to take something from the care, custody or control of a person by force or threat of force or violence and/or by putting the victim in fear.
- Assault:** An unlawful attack by one person upon another.
- Aggravated Assault:** The unlawful attack by one person upon another for the purpose of inflicting severe physical injury. This type of assault is usually accompanied by the use of a weapon or by a means likely to produce death or serious physical injury.
- Simple Assault:** (Part II Crime) An assault which does not involve the use of a weapon, and there is no serious injury to the victim.
- Auto Theft:** The theft or attempted theft of a motor vehicle.
- Burglary:** The unlawful entry of a structure to commit a felony or theft. Housebreaking, safecracking, and all attempts at these offenses are counted as burglary.
- Stealing:** The unlawful taking, carrying, leading, or riding away of property from the possession or constructive possession of another. All thefts which are not a part of a robbery or burglary, or motor vehicle thefts, are classified as larcenies regardless of the value of the property stolen. Thefts valued over \$500 are considered felony offenses.

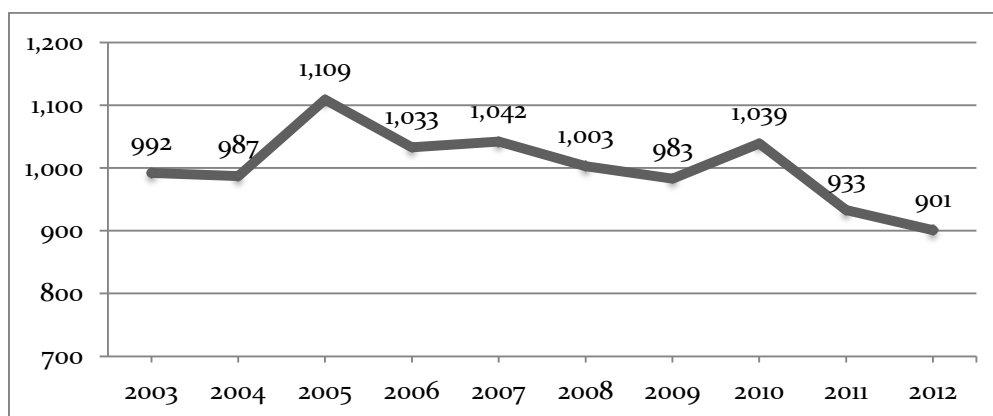
## Part I Crimes – Reports vs. Clearances

<u>Crime/Incident</u>	<u>Reports Taken</u>	<u>Cases Cleared **</u>
Death/Homicide *	1	1
Rape *	5	2
Robbery *	12	5
Aggravated Assault *	44	26
Arson	3	0
Auto Theft	30	2
Burglary	116	14
Stealing	690	232
<b>Total:</b>	<b>901</b>	<b>282</b>

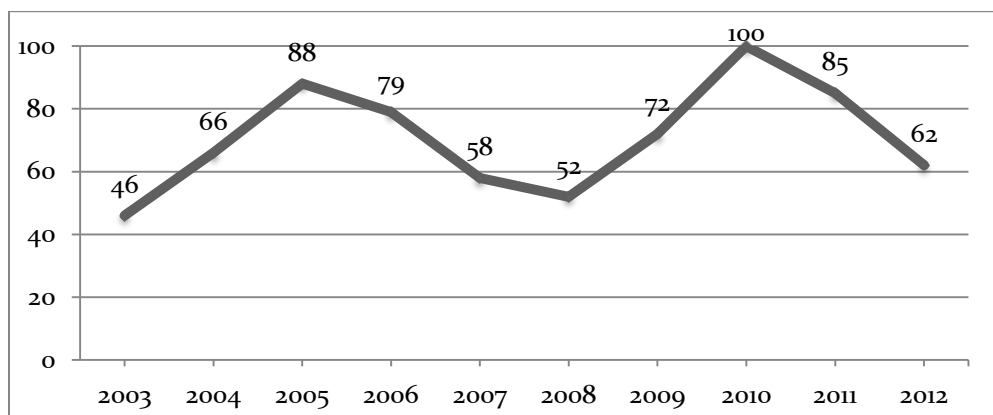
\* Crimes against persons

\*\* Cases may have been reported in a previous year

## Part I Crimes – Trend Analysis



## Part I Crimes Against Persons – Trend Analysis



## Stolen and Recovered Property

### Property Values

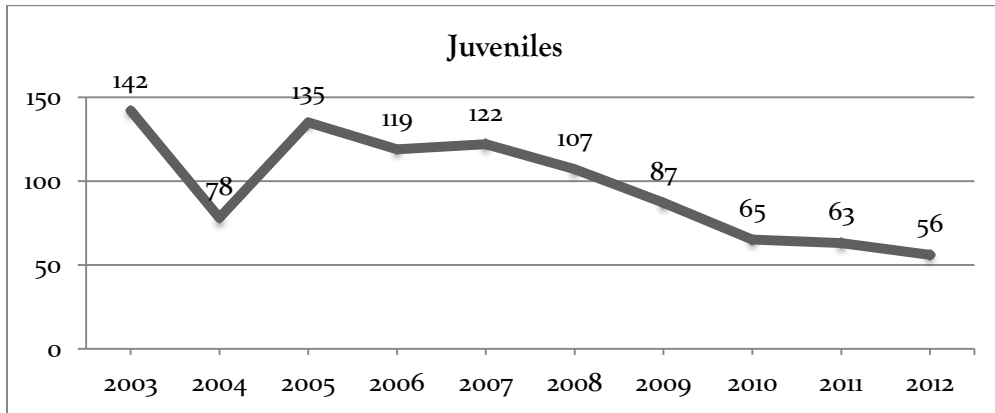
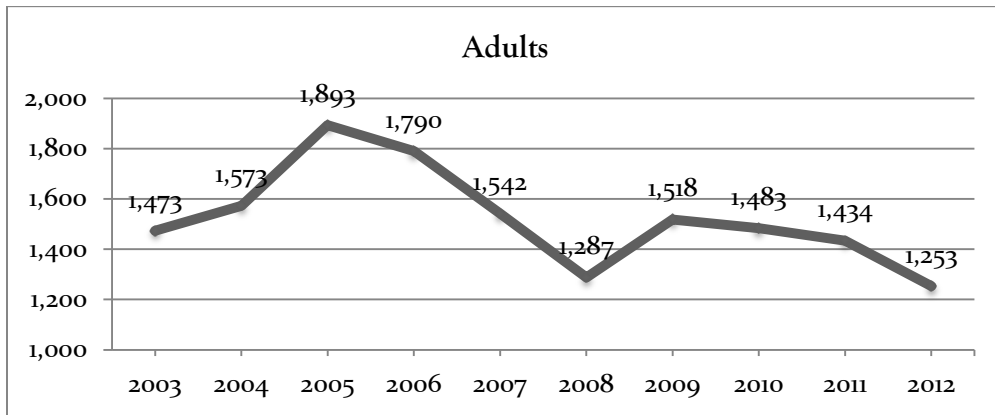
<u>Year</u>	<u>Stolen Property</u>	<u>Recovered Property</u>
2003	\$426,953	\$51,004
2004	504,854	37,739
2005	806,087	24,114
2006	681,285	159,142
2007	785,425	172,417
2008	580,444	149,775
2009	814,791	185,816
2010	1,072,408	397,972
2011	637,293	178,258
2012	1,018,460	210,999

### Type of Property

<u>Classification</u>	<u>Monetary Value</u>	
	<u>Stolen</u>	<u>Recovered</u>
Currency, Notes, Etc.	\$ 120,350	\$ 16,516
Jewelry and Precious Metals	455,944	21,871
Clothing and Furs	20,792	10,624
Locally Stolen Motor Vehicle	151,190	105,117
Office Equipment	29,448	14,371
Televisions, Radios, Stereos, Etc.	51,341	13,232
Firearms	6,032	1,100
Household Goods	38,668	3,101
Consumable Goods	11,404	3,818
Livestock	0	0
Miscellaneous	133,291	21,249
<b>Total:</b>	<b>\$1,018,460</b>	<b>\$ 210,999</b>

## Arrest Summary

	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>
Adults	1,473	1,573	1,893	1,790	1,542	1,287	1,518	1,483	1,434	1,253
Juveniles	142	78	135	119	122	107	87	65	63	56
<b>Total:</b>	<b>1,615</b>	<b>1,651</b>	<b>2,028</b>	<b>1,909</b>	<b>1,664</b>	<b>1,394</b>	<b>1,605</b>	<b>1,548</b>	<b>1,497</b>	<b>1,309</b>



## Juvenile Detention & Adult Arrest Charges

Age	Sex Offense		Robbery		Assault		Burglary		Stealing		Peace Disturb		Weapons Offense		Liquor Law Viol		Drugs/ Narc Viol		Property Destruct		Traffic		Warrant		Misc	
	M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F
8									2																	
10									1																	
11									1																	
12					1																					
13															1											
14									1										2	1						1
15					3	1			2	5															3	2
16					3	1			4	10					1		1		2	1					9	2
17			1		2	1			4	3					7		1	2	1	1	6	3	3		6	4
18					2	3	1	1	10	7			1		7	1	5	4			10	8	10	2	5	
19					5	1	2	1	8	9					6	2	5	1	1		16	3	16	6	9	4
20	1				5	2			11	6		1			6	1	4	2			12	7	22	12	9	
21-25			2	1	12	4	3		31	18	1		1	1	1	2	23	9	5	1	128	29	117	60	32	13
26-30					15	3	2	1	29	29		1	2				18	11	2		51	17	94	33	20	7
31-35				1	10	4	1	1	17	14	1		2				9	9	3		56	19	56	25	20	7
36-40	2				8	2	3		6	18		1					8	3	1		23	13	30	19	5	1
41-45			1		3	3			9	10	1		2				3	6	1	1	22	9	30	20	7	2
46-50					5	1			2	2			1				3	2			18	10	14	12	3	
51-55					3				11	3							2		1		3	4	9		4	1
56-60										5			2				2	2			4	3	2	2		
60+									1	1											4	2	3			
Sub	3	0	4	2	77	26	12	4	150	140	3	3	10	2	29	6	84	51	19	5	353	127	406	191	132	44
Total	3		6		103		16		290		6		12		35		135		24		480		597		176	

## Incarceration Comparison

	<b><u>2008</u></b>	<b><u>2009</u></b>	<b><u>2010</u></b>	<b><u>2011</u></b>	<b><u>2012</u></b>
Total Number of Prisoners **	379	453	447	366	236
Prisoner Days Paid	469	627	787	434	655
Total Cost to Rolla PD	\$18,760	\$25,080	\$31,480	\$17,360	\$26,200
Total Number of Prisoners on Commitment Orders	16	19	50	1	11
Prisoner Days Paid	61	154	309	5	27
Total Cost to Rolla PD	\$2,440	\$6,160	\$12,360	\$200	\$1,080
Percent Cost of Commitment Days to Total Cost	13.0%	24.6%	39.3%	1.2%	4.1%

\*\* Includes Commitment Orders

## Number of Arrests for Driving While Intoxicated

Age	Number of Arrests		Total
	M	F	
17	0	2	2
18	4	3	7
19	4	1	5
20	2	1	3
21-25	40	8	48
26-30	17	6	23
31-35	11	3	14
36-40	2	3	5
41-45	4	2	6
46-50	4	3	7
51-55	3	2	5
56-60	1	1	2
60+	2	1	3
<b>Total</b>	<b>94</b>	<b>36</b>	<b>130</b>

## Blood Alcohol Content (BAC) of Persons Arrested for DWI

Alcohol Content	Number of Persons
.001 - .079	5
.080 - .129	17
.130 - .199	28
.200 - .249	15
.250 - .299	2
.300+	0
Refused Breath Test Or Took Blood Test	63
<b>Total</b>	<b>130</b>



## Division of Criminal Investigations Statistics

### Case Assignments

Cases Carried Over	23
Cases Assigned	284
<b>Total Cases</b>	<b>307</b>

Inactive	4
Unfounded	20
Cleared by Arrest	85
Cleared by Exception	59
Closed	109
Intel Report	0
Remaining Open	30

Clearance Rate	53%
<small>(CBA + CBE + Unfounded/Total Cases)</small>	

### Other Actions

Interviews	1,085
Interrogations	167
Felony Warrants	104
Misdemeanor Warrants	38
Search Warrants	14

### Polygraphs

Polygraphs Scheduled	21
Cancellations	5

Polygraphs Administered	13
<i>Specific Accusation</i>	6
<i>RPD Polygraphs</i>	4
<i>Other Agency Polygraphs</i>	2
<i>Pre-Employment</i>	7

Results	
<i>Truthful</i>	7
<i>Deceptive</i>	6
<i>Inconclusive</i>	0

Confessions	2
No Opinion	0

# Section 5: Citations & Accidents

## Citation Summary

	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>
Traffic	2,507	2,998	2,274	2,065	1,592
Non-Traffic	638	733	780	589	527
<b>Sub-Total</b>	<b>3,145</b>	<b>3,731</b>	<b>3,054</b>	<b>2,654</b>	<b>2,119</b>
Written Warnings	3,723	3,999	4,511	4,825	4,263
Parking Citations	1,628	2,574	2,749	2,658	2,375
<b>Total Citations</b>	<b>8,496</b>	<b>10,304</b>	<b>10,314</b>	<b>10,137</b>	<b>8,757</b>

## Citation Breakdown

### Traffic-Related Citations

Careless and Imprudent Driving	25
Child Restraint Violation	8
Defective/Improper Equipment	14
Drivers License Violation	193
Driving While Intoxicated	106
Failure to Signal	7
Failure to Yield Right-of-Way	13
Following Too Closely	12
Improper Registration	165
Improper Turn	5
Lane Violation	40
Leaving the Scene of an Accident	15
Motorcycle Helmet	1
No Proof of Insurance	446
Pedestrian Violation	3
Seat Belt Violation	262
Speeding	153
Stop Sign Violation	73
Traffic Signal Violation	35
Other	8
Window Tint	8
<b>Total:</b>	<b>1,592</b>

### Non Traffic-Related Citations

Assault	55
Minor in Possession of Intoxicants	19
Possession of Narcotics/Paraphernalia	82
Open Container	1
Shoplifting	203
Other	167
<b>Total:</b>	<b>527</b>

### Written Warnings

Careless and Imprudent Driving	29
Defective/Improper Equipment	965
Dog at Large	4
Drivers License Violation	14
Failure to Signal	198
Failure to Yield	33
Following Too Closely	149
Improper Registration	543
Improper Turn	68
Lane Violation	481
No Proof of Insurance	24
Seat Belt Violation	6
Speeding	1,118
Stop Sign Violation	273
Traffic Signal Violation	132
Window Tint	109
Other Traffic	46
Other Non-Traffic	71
<b>Total:</b>	<b>4,263</b>

### Parking Tickets

Contrary to Legal Sign	189
Facing Traffic	145
Fire Hydrant	42
Handicapped Zone	17
Improper Registration	115
Obstructing Traffic	12
Overtime	869
Parked without Owner's Consent	165
Yellow Zone	556
Other	230
Too Far From Curb	35
<b>Total:</b>	<b>2,375</b>

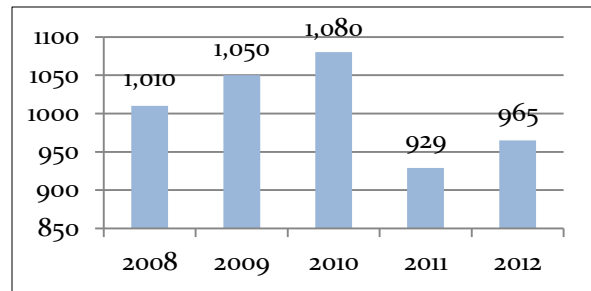
## Traffic Stop Report

Section 590.650 of Missouri Revised Statutes specifies that every time a peace officer stops a driver for violating a motor vehicle statute or ordinance, that officer must report certain driver information, including the driver's race, to his or her department. The agency then must compile the information from every traffic stop into an annual report to the Attorney General. The following information covers this past year.

<b>Total Number of Traffic Stops</b>	4,460	<b>Traffic Stops Resulting in Searches</b>	
<b>Traffic Violation(s) Resulting in Stop</b>		Total Stops Involving Searches	458
Moving	2,643	Drivers Only	104
Equipment	1,085	Property Only	29
License	638	Drivers and Property	325
Investigative	94	<b>Probable Cause/Authority for Search</b>	
<b>Categories of "Moving" Violations</b>		Consent	320
Speed	1,243	Inventory	7
Lane Violation	476	Drug/Alcohol Odor	18
Following Too Close	133	Incident to Arrest	153
Fail to Signal	141	Plain View Contraband	5
CVE	1	Reasonable Suspicion	22
Other	649	Drug Dog Alert	5
<b>Result(s) of Traffic Stops</b>		Other	13
Citations	1,043	<b>Duration of Search</b>	
Warnings	3,956	0-15 Minutes	406
No Action	30	16-30 Minutes	28
<b>Race/Minority of Drivers Stopped</b>		31+ Minutes	24
White	4,035	<b>Stops in which Contraband Discovered</b>	105
Black/African American	280	<b>Type of Contraband Discovered</b>	
Hispanic/Latino	44	Drugs/Alcohol/Paraphernalia	96
Am. Indian/Alaska Native	1	Currency	3
Asian	83	Weapon	6
Other/Unknown	17	Stolen Property	1
<b>Age of Drivers Stopped</b>		Other	1
Under 18	211	<b>Drivers Arrested as a Result of Search</b>	217
18-29	2,374	<b>Alleged Crimes/Violations</b>	
30-39	767	Outstanding Warrant	34
40+	1,108	Drug Violation	24
<b>Gender of Drivers Stopped</b>		Resisting Arrest	0
Male	2,899	Offense Against Person	0
Female	1,561	DWI/BAC	148
<b>Location of Traffic Stops</b>		Property Crime	73
Interstate Hwy	273	Other	2
U.S. Hwy	1,170	Traffic	12
State Hwy	893		
County Road	3		
City Street	2,112		
Other	9		

## Traffic Accidents

<b>Public Property</b>	<b>660</b>
Injuries	182
Fatalities	1
<b>Private Property</b>	<b>305</b>
<b>Total</b>	<b>965</b>



### Day of Week

<u>Sunday</u>	<u>Monday</u>	<u>Tuesday</u>	<u>Wednesday</u>	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>	<u>Total</u>
48	84	106	104	115	133	70	<b>660</b>

### Time of Day

<b>Day Shift</b>		<b>Evening Shift</b>		<b>Midnight Shift</b>	
0700	34	1500	62	2300	9
0800	20	1600	63	0000	13
0900	26	1700	62	0100	6
1000	48	1800	35	0200	6
1100	42	1900	31	0300	5
1200	58	2000	22	0400	4
1300	41	2100	15	0500	4
1400	44	2200	7	0600	3
<b>Total</b>	<b>313</b>	<b>Total</b>	<b>297</b>	<b>Total</b>	<b>50</b>

### Probable Contributing Circumstances

Vehicle Defects	10	Improperly Parked	5
Improperly Stopping on Roadway	1	Failed to Yield	168
Speed – Exceeded Limit	16	Alcohol	25
Too Fast for Conditions	37	Drugs	6
Improper Passing	6	Physical Impairment	9
Violation of Signal/Sign	49	Inattention	91
Wrong Side (not passing)	5	External Distraction	23
Following Too Close	127	Passengers	12
Improper Signal	2	Stereo/Audio/Video	6
Improper Backing	40	Navigation Device	0
Improper Turn	40	Communication Device	9
Improper Lane Usage/Change	88	Eating/Drinking	2
Improper Start from Park	3	Other	41

### Age and Gender of Drivers

Age	Gender			Total	Percent of Total
	Male	Female	Unknown		
1-15	2	2		4	.3%
16-20	102	80	1	183	15.6%
21-25	110	83		193	16.4%
26-30	56	54		110	9.4%
31-35	30	58		88	7.5%
36-40	38	27	1	66	5.6%
41-45	41	20		61	5.2%
46-50	32	50		82	7.0%
51-55	40	46		86	7.3%
56-60	29	38		67	5.7%
61-65	28	24	1	53	4.5%
66-70	26	25		51	4.3%
71-75	21	16		37	3.2%
Over 75	24	27		51	4.3%
Unknown	0	0	43	43	3.7%
<b>Total</b>	579	550	46	1,175	
<b>Percent of Total</b>	49%	47%	4%		

# Section 6: Budget & Training

## Police Department Budget FY '11/'12

### Revenues

Federal & State Grants	\$ 199,514
Seizures & Forfeitures	79,320
Reimbursements & Donations	163,964
Extra Duty Reimbursements	9,425
Fines	<u>5,478</u>
<b>Total:</b>	<b>\$ 457,701</b>

### Expenses

#### Personnel

Salary & Wages – Full-time	\$1,564,159
Salary & Wages – Part-time	24,904
Salary & Wages – Overtime	68,074
Salary & Wages – Grants/Xtra Dty	62,181
Employee Benefits – FICA	122,780
Employee Benefits – LAGERS	151,292
Employee Benefits – Life	4,095
Employee Benefits – Health Ins	335,670
Employee Benefits – Unemployment	860
Employee Benefits – Disability	2,349

#### Supplies & Bldg. Maintenance

Office/Building Supplies	11,111
Postage	793
Telephone	16,367
Utilities	29,331

#### Services

Advertising	296
Insurance	130,502
Subscriptions & Dues	1,514
Professional/Contractual	16,651
Travel/Meetings	2,100
Civilian Training	80
Rent	0
Police Training	19,072
Uniforms & Services	16,807
Miscellaneous	105

#### Maintenance & Improvements

Petroleum Products	103,232
Munitions	17,547
Small Tools	2,732
Equipment Repairs & Maintenance	8,859
Vehicle Repairs & Maintenance	65,165
Machine Maintenance	6,261
Building & Grounds Maintenance	12,123
Support of Prisoners	25,912

#### Capital Expenditures

Equipment	38,633
Vehicles	292,752
Lease Purchase	95,612
Building & Grounds	53,893
Grant Expense	195,474
Seizures & Forfeitures	<u>97,121</u>

**Total: \$3,596,409**

## Central Communications Budget FY '11/'12

### Revenues

PCESB Contract	\$944,7899
Reimbursements & Donations	<u>500</u>
<b>Total:</b>	<b>\$945,289</b>

### Expenditures

#### Personnel

Salary & Wages – Full-time	\$473,662
Salary & Wages – Part-time	6,081
Salary & Wages – Overtime	28,434
Salary & Wages – Grants/Xtra Dty	0
Employee Benefits – FICA	36,048
Employee Benefits – LAGERS	65,403
Employee Benefits – Life	1,198
Employee Benefits – Health Ins	111,629
Employee Benefits – Disability	679

#### Supplies & Bldg. Maintenance

Office/Building Supplies	3,671
Postage	112
Telephone	72,187
Utilities	17,624

#### Services

Advertising	222
Insurance	37,787
Subscriptions & Dues	390
Professional/Contractual	617
Travel/Meetings	143
Training	5,096
Rent	2,280
Uniforms & Services	593

#### Maintenance & Improvements

Petroleum Products	1,026
Small Tools	624
Equipment Repairs & Maintenance	2,714
Vehicle Repairs & Maintenance	68
Machine Maintenance	19,928
Building & Grounds Maintenance	0

#### Capital Expenditures

Equipment	25,188
Lease Purchase	1,190
Vehicles	24,454
Building & Grounds	0
Grant Expense	<u>467</u>

**Total: \$939,515**

## Animal Control Budget FY '11/'12

### Revenues

Adoptions	\$ 7,945
Impound & Other Services	2,480
Reimbursements & Donations	<u>5,665</u>
<b>Total:</b>	<b>\$16,090</b>

### Expenditures

#### Personnel

Salary & Wages – Full-time	\$ 71,723
Salary & Wages – Part-time	0
Salary & Wages – Overtime	51
Employee Benefits – FICA	5,244
Employee Benefits – LAGERS	9,985
Employee Benefits – Life	208
Employee Benefits – Health Ins	7,308
Employee Benefits – Unemployment	959
Employee Benefits – Disability	114

#### Supplies & Bldg. Maintenance

Office/Building Supplies	2,185
Postage	7
Telephone	1,023
Utilities	12,049

#### Services

Advertising	31
Insurance	6,144
Subscriptions & Dues	460
Professional/Contractual	3,257
Travel/Meetings	0
Training	1,070
Uniforms & Services	511
Miscellaneous	0

#### Maintenance & Improvements

Petroleum Products	5,659
Small Tools	133
Equipment Repairs & Maintenance	386
Vehicle Maintenance	1,494
Machine Maintenance	0
Building & Grounds Maintenance	2,394

#### Capital Expenditures

Equipment	0
Lease Purchase	247
Vehicles	18,439
Building & Grounds	0
Grant Expense	<u>6,908</u>

**Total: \$157,989**



## Police Training

The Department of Public Safety requires that all peace officers complete a minimum of 48 hours of continuing education every three years to maintain their peace officer license. Each officer must complete a minimum of 4 hours Legal Studies, 4 hours Interpersonal Perspectives, 4 hours Skill Development, with a minimum of 4 hours of Firearms Training, and at least 1 hour of Racial Profiling training each year. Also, a minimum of 24 hours of training must come from a POST training provider outside the department. That's a total of 1,536 training hours for the department every 3 years.

We also have to certify our instructors, re-certify, and have refresher training to keep our instructors updated on the current trends and changes. This amounts to approximately 460 hours of training for the department, each year.

In addition, our officers need to maintain their certifications in things such as handcuffing, firearms, Breathalyzer, radar, defensive tactics, baton, officer safety, public relations, active shooter response, pepper spray, new laws, civil liability, and numerous other types of training. This can amount to around 1,500 hours of training for the department, each year.

The following is a list of the training attended by officers this past year:

<u>Training Attended</u>	<u># of People Attending</u>	<u>Total Man-hours</u>	<u>Training Attended</u>	<u># of People Attending</u>	<u>Total Man-hours</u>
Breathalyzer	8	192	Radar Certification	8	192
Shift Training	39	207	Crisis Negotiations	2	16
LETS Accident Reporting	1	8	SWAT	12	1,112
Interdiction	2	16	Basic Crash Investigation	1	40
National Interdiction Conference	3	114	Underage Drinking	1	8
Supervisor School	3	120	MO Narcotics Officer Assoc. Conference	3	60
Patrol Rifle School	9	144	Child Abuse & Fatality	4	16
Interview & Interrogation	6	240	Synthetic Drugs	13	52
MO State Investigators Conference	1	24	Taser Re-Certification	22	65
Outlaw Motorcycle	10	40	MO School Resource Officers Conference	1	40
MO Police Chiefs Assoc. Conference	1	24	LETSAC Conference	3	120
Hostage Negotiations	21	42	Advanced Crash Investigation	2	160
Meth Labs	1	8	Crisis Negotiators Conference	2	16
Fall Firearms Qualifications	24	200	CMTOA SWAT	29	464
Accident Reconstruction	1	80	Armed Gunman Characteristics	4	32
Advanced Narcotics	1	34	Emergency Vehicle Operation	2	80
K-9 Certification	2	80	Tri-State Polygraph Seminar	2	16
National Homicide Seminar	2	40	Precision Marksman Observer	1	50
MOSWIN Radios	10	20	Livescan	3	6
Grants	1	2	Municipal Liability/Civil Rights	2	12

## Telecommunicator Training

New telecommunicators receive 12 to 16 weeks of training before working on their own. In addition to in-house training, they receive 40 hours of certification through the Missouri State Highway patrol in the use of the statewide Missouri Uniform Law Enforcement System (MULES) and 24 hours of certification in Emergency Medical Dispatch (EMD). They are re-certified in these skills every two years.

All telecommunicators hired after August 1999 are required by Missouri State Statutes to have 40 hours of classroom training in order to be certified as Basic Telecommunicators. We have chosen to implement this training for all communicators, regardless of tenure.

The following is a list of the training attended by telecommunicators this past year:

<u>Training Attended</u>	<u># of People Attending</u>	<u>Total Man-hours</u>
MULES Re-certification	8	32
Career & Officer Survival	4	32
Crisis Negotiations	1	8
MOAPCO/MONENA Conference	2	48
MULES Certification	3	128
Crisis Negotiators Conference	1	16
Excited Delirium	1	8
EMD Certification	3	72
Chemical Suicide	2	8
Pursuits	2	8
Communications Training Officer Instructor	2	48
Communications Training Development	2	48
Communications Supervision	4	64

# Section 7: Central Communications

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## Overview

Central Communications was established in 1994 by Rolla City and Phelps County officials. The communications center at the Rolla Police Department was chosen to serve as the Public Safety Answering Point (PSAP) for the county-wide enhanced 911 system. This merger has proven successful, resulting in continued renewals of the original contract between the City of Rolla and Phelps County.

Since July 1, 1994 Central Communications has received and dispatched calls for the entire Phelps County area, which currently includes six (6) law enforcement agencies, seven (7) fire departments, and two (2) emergency medical service (EMS) agencies. They are also responsible for answering the nine (9) 911 lines as well as business lines for the Rolla Police Department and St. James Police Department. The division employs eleven (11) telecommunicators, three (3) supervisors, and one (1) Communications Chief.

During the past year, Central Communications handled 90,197 total entries into the CAD computer system, including 79,523 categorized as official “calls for service.”

## Programs

**Red E. Fox 911 Education Program** – This program focuses on Kindergarten through 2<sup>nd</sup> Grade age groups. Telecommunicators visit elementary schools, scout meetings, and daycare facilities to educate these children in the proper use of 911. Children are also hosted at the Police Department and given a tour of the 911 center. Role play and examples of emergency and non-emergency situations enhance this program.

**911 Satisfaction Survey** – The purpose of this survey is to request feedback regarding the callers' opinions of the services rendered by the telecommunicator(s) who handled their emergency calls. A stamped, pre-printed survey card is enclosed in a mailing sent to randomly-selected 911 callers. The survey asks the callers to focus on the courtesy and helpfulness demonstrated by the telecommunicator. Callers are also asked to evaluate whether they felt assured that help was on the way to their location.

**Adult 911 Education Program** – This program is designed for use in educating adults about the overall history of 911 and the specific capabilities of 911 in Phelps County. By playing recordings of actual 911 calls, the telecommunicator explains in detail the phase-by-phase breakdown of a call. Discussion also revolves around special considerations involved in making a 911 call and what makes a call an emergency. Utilizing cell phones, 911 calls are then placed to the communications center for a “practice session.”

**Russell House Volunteer Training** – This training is specifically tailored to those serving as volunteers at the local women's shelter. These volunteers work closely with victims of domestic abuse. By educating the volunteers in the proper use of 911 and the manner in which domestic violence calls are processed by the telecommunicator, they can impart this information to the victims with which they work.

## Calls for Service

### All Central Communications Agencies

	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>
<b><u>Law Enforcement Agencies</u></b>					
Rolla Police Department	40,346	41,854	37,413	37,964	38,658
Phelps County Sheriff's Department	16,638	15,486	15,253	15,564	15,367
St. James Police Department	6,629	6,214	7,667	9,465	9,539
Newburg Police Department	759	697	247	708	865
Edgar Springs Police Department	151	717	999	973	743
Doolittle Police Department	820	1,070	1,012	1,398	1,379
MO S&T Police Department	n/a	n/a	n/a	2,420	2,315
<i>Sub-Total</i>	<i>65,343</i>	<i>66,038</i>	<i>62,591</i>	<i>68,492</i>	<i>68,866</i>
<b><u>Fire Departments</u></b>					
Rolla City Fire Department	1,002	1,103	1,191	1,232	1,223
Rolla Rural Fire Department	507	458	507	559	599
St. James Fire Department	544	544	540	593	594
Doolittle Fire Department	289	302	287	283	328
Edgar Springs Fire Department	110	128	120	120	115
Newburg Fire Department	65	55	54	46	60
Duke Fire Department	32	82	41	33	40
<i>Sub-Total</i>	<i>2,549</i>	<i>2,672</i>	<i>2,740</i>	<i>2,866</i>	<i>2,959</i>
<b><u>EMS</u></b>					
Phelps County Ambulance	5,062	5,158	5,424	5,383	5,667
St. James Ambulance	2,017	1,925	1,957	2,214	2,031
<i>Sub-Total</i>	<i>7,079</i>	<i>7,083</i>	<i>7,381</i>	<i>7,597</i>	<i>7,698</i>
<b>Total:</b>	<b>74,971</b>	<b>75,793</b>	<b>72,712</b>	<b>78,955</b>	<b>79,523</b>

**Calls for Service From E-911**  
**All Central Communications Agencies**

	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>
<b><u>Law Enforcement Agencies</u></b>					
Rolla Police Department	2,853	4,517	5,551	5,553	5,856
Phelps County Sheriff's Department	1,100	1,606	1,971	2,110	2,295
St. James Police Department	498	565	775	890	824
Newburg Police Department	28	24	28	39	29
Edgar Springs Police Department	1	2	0	2	2
Doolittle Police Department	23	18	13	6	18
MO S&T Police Department	n/a	n/a	n/a	49	218
<i>Sub-Total</i>	<b>4,503</b>	<b>6,732</b>	<b>8,338</b>	<b>8,649</b>	<b>9,242</b>
<b><u>Fire Departments</u></b>					
Rolla City Fire Department	416	550	659	700	684
Rolla Rural Fire Department	289	273	339	365	376
St. James Fire Department	287	285	316	369	357
Doolittle Fire Department	151	171	188	184	202
Edgar Springs Fire Department	60	70	91	91	80
Newburg Fire Department	18	27	38	21	24
Duke Fire Department	10	15	18	17	15
<i>Sub-Total</i>	<b>1,231</b>	<b>1,391</b>	<b>1,649</b>	<b>1,747</b>	<b>1,738</b>
<b><u>EMS</u></b>					
Phelps County Ambulance	2,975	3,127	3,497	3,418	3,442
St. James Ambulance	1,100	1,075	1,099	1,275	1,229
<i>Sub-Total</i>	<b>4,075</b>	<b>4,202</b>	<b>4,596</b>	<b>4,693</b>	<b>4,671</b>
<b>Total:</b>	<b>9,809</b>	<b>12,325</b>	<b>14,583</b>	<b>15,089</b>	<b>15,651</b>

Note: One "Call for Service" is generated per incident, regardless of the number of 911 calls received relating to the incident.

## Manner In Which Calls For Service Are Reported

	<u>Police</u>		<u>Fire</u>		<u>Ambulance</u>		<u>All Agencies</u>	
	<u>Number of Calls</u>	<u>% of Total Police</u>	<u>Number of Calls</u>	<u>% of Total Fire</u>	<u>Number of Calls</u>	<u>% of Total Ambulance</u>	<u>Number of Calls</u>	<u>% of Total All Agencies</u>
On View	34,239	49.7	151	5.1	1,939	25.2	36,329	45.7
Telephone Station	22,310	32.4	797	26.9	737	9.6	23,844	30.0
911	2,407	3.5	6	.2	12	.2	2,425	3.0
Police Radio	9,242	13.4	1,738	58.7	4,671	60.6	15,651	19.7
Teletype	656	1.0	265	9.0	339	4.4	1,260	1.6
Other	3	*	0	*	0	*	3	*
	9	*	2	*	0	*	11	*
<b>Total</b>	<b>68,866</b>		<b>2,959</b>		<b>7,698</b>		<b>79,523</b>	

\* Less than 1/10 of one percent

## Calls Per Hour & Shift Totals

<u>Day Shift</u>			<u>Evening Shift</u>			<u>Midnight Shift</u>		
<u>Hour</u>	<u>Total</u>	<u>Ave/Hr</u>	<u>Hour</u>	<u>Total</u>	<u>Ave/Hr</u>	<u>Hour</u>	<u>Total</u>	<u>Ave/Hr</u>
<b>0700</b>	2,066	5.6	<b>1500</b>	4,691	12.8	<b>2300</b>	3,223	8.8
<b>0800</b>	3,112	8.5	<b>1600</b>	4,296	11.7	<b>0000</b>	3,159	8.6
<b>0900</b>	4,528	12.4	<b>1700</b>	4,435	12.1	<b>0100</b>	2,650	7.2
<b>1000</b>	4,542	12.4	<b>1800</b>	4,004	10.9	<b>0200</b>	1,808	4.9
<b>1100</b>	4,268	11.7	<b>1900</b>	4,091	11.2	<b>0300</b>	1,152	3.1
<b>1200</b>	4,413	12.1	<b>2000</b>	4,095	11.2	<b>0400</b>	869	2.4
<b>1300</b>	4,603	12.6	<b>2100</b>	3,871	10.6	<b>0500</b>	849	2.3
<b>1400</b>	4,607	12.6	<b>2200</b>	3,182	8.7	<b>0600</b>	1,009	2.8
<b>Total:</b>	<b>32,139</b>	<b>87.8/shift</b>	<b>Total:</b>	<b>32,665</b>	<b>89.2/shift</b>	<b>Total:</b>	<b>14,719</b>	<b>40.2/shift</b>

**Frequency of Calls: 217.3 Calls per day, 9.1 Calls per hour, 1 Call every 6.6 minutes**

# Section 8: Animal Control

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## Overview

The Rolla Animal Shelter is located at 1915 Sharp Road. Business and adoption hours are as follows:

Monday through Saturday: 12:00 P.M. to 4:00 P.M.

Sundays & Holidays: Closed

Animal Control Officers are responsible for the enforcement of all laws pertaining to animals (both domestic and wild) and for the welfare of stray, injured, abused or neglected animals. The division also has the responsibility of humanely capturing animals running at large which in some way pose a threat to the peace, health or welfare of the community.

Photos of adoptable animals are provided on the Police Department's website: [www.rollacity.org/police/animal.html](http://www.rollacity.org/police/animal.html). Adopted animals are required to be spayed or neutered and vaccinated, and citizens must provide the Animal Control officers proof of these procedures, from a licensed veterinarian, within a certain period of time from the date of adoption. Citizens wishing to view the animals in person may do so during the normal business and adoption hours mentioned above.

Rolla Animal Shelter fees are as follows:

Adoption: All Citizens – \$20

Animal Drop-Off: City of Rolla Residents – *Free*

Phelps County Residents – *\$10/animal or litter, \$15/animal AND litter*

Non-Phelps County Residents – *\$20/animal*



## Programs

**Dog Bite Prevention Education** – Students from various schools in our community, as well as scouting groups, are educated on how to act around stray canines and how to prevent being bitten. The youth learn how to “stand like a tree” and “lay like a rock.” This program also instructs them on how to humanely handle canines and on the importance of spaying/neutering any pet.

**Humane Trapping and Relocation of Wildlife** – The Animal Control Division uses live traps to safely capture nuisance wildlife and relocate the animals to a more appropriate location.

**Feral Cat Trapping and Rehabilitation Program** – With the use of live traps, feral cats are safely captured and housed at the Shelter. They are then evaluated, rehabilitated, and put up for adoption whenever possible.

**Disease Control** – The safety of the Rolla citizens is foremost on our minds. Any sick or injured animal, be it wild or domesticated, is captured and examined. Animal Control Officers also ensure that any animal that has bitten a person is in compliance with the Missouri State Rabies Requirements.

**Pet Food Pantry** – The Phelps County Animal Welfare League and Royal Canin assist qualifying pet owners (such as newly unemployed, the elderly and disabled on fixed incomes, and single parents) with their pet food needs in these trying times. Once a family qualifies, the Pet Food Pantry will provide a sufficient amount of pet food for no more than four pets per family per month.

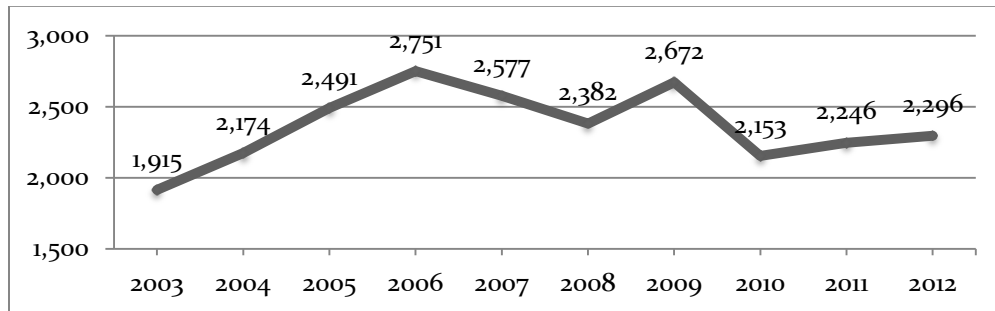
**Agency to Agency Transfers** – With the assistance of the Phelps County Animal Welfare League, the Rolla Animal Shelter routinely transfers animals to humane societies, rescue agencies, and individuals all over the United States. Over 100 animals have been adopted out as far as Kansas, Arkansas, Oklahoma, Illinois, Massachusetts, New York, and Indiana. The Rolla Animal Shelter is considered a “Rescue Friendly Shelter” and is always glad to work with any licensed facility in the U.S.

Other programs take place at the Rolla Public Schools, where children are educated on proper care of animals, animal abuse laws, the connection between animal abuse and child abuse, and general information about the Shelter.

## Reports & Citations

Written Reports	32
<i>Animal Bite/Scratch</i>	19
<i>Animal Neglect/Cruelty</i>	4
<i>Other</i>	9
Citations Issued	21
Warnings Issued	13

## Calls for Service 10-Yr Trend



## Impoundments & Dispositions

	<u>Dogs</u>	<u>Cats</u>	<u>Other Domestic</u>	<u>Wildlife</u>	<u>Total</u>
<b>Impoundments</b>					
City of Rolla	489	252	3	102	<b>846</b>
Rolla Area	57	36	0	1	<b>94</b>
City of Newburg	1	0	0	0	<b>1</b>
Newburg Area	4	0	0	0	<b>4</b>
Edgar Springs Area	6	2	0	0	<b>8</b>
Other Agencies	2	1	0	0	<b>3</b>
St. James Area	7	3	0	0	<b>10</b>
Ft. Leonard Wood	5	3	0	0	<b>8</b>
<b>Total:</b>	<b>571</b>	<b>297</b>	<b>3</b>	<b>103</b>	<b>974</b>
<b>Dispositions</b>					
Adopted*	280	166	3	0	<b>449</b>
Claimed	221	11	0	0	<b>232</b>
Put to Sleep (Ill/Injured)	54	44	0	1	<b>99</b>
Put to Sleep (Dangerous)	17	35	0	0	<b>52</b>
Put to Sleep (Unplaced)*	21	9	0	0	<b>30</b>
Dead on Arrival	5	28	0	44	<b>77</b>
Transferred to Rescue*	4	12	0	1	<b>17</b>
Wildlife Relocated	0	0	0	61	<b>61</b>
Other	2	2	0	4	<b>8</b>
<b>Total:</b>	<b>604</b>	<b>307</b>	<b>3</b>	<b>111</b>	<b>1,025</b>

\* = Adoptable animals

Adoptable Animals	496
Adopted/Rescued	466

**Adoption/Rescue Rate: 94.0%**

