



**Printing**

**Furniture**

**Supplies**

**Promotional Items**

*Copy City Council*

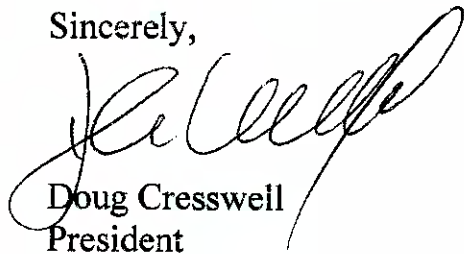
January 22, 2008

Mr. Bill Jenks  
City of Rolla  
PO Box 979  
Rolla, MO 65402

Dear Mr. Jenks,

Thank you for your phone call today. Unfortunately I will be unable to attend the city council meeting this evening, however I have attached a statement that I believe will explain what Triad as a company has done regarding the truck from our supplier, as well as conversations we have had with our landlord. If you have any further questions, please feel free to contact me anytime.

Sincerely,



Doug Cresswell  
President

## Please direct the following statement to Mayor Jenks and the entire City of Rolla, City Council.

Triad's Office City has looked into several options regarding the truck that comes to our location during the evening hours from our supplier. We do understand that the truck is bothering the Ihlers, however we only have so much control over the situation as the truck does not belong to us, but comes from our supplier and we do not own the building, but are tenants. Triad has been in their current location at 630 S. Bishop for 22 years and have been receiving trucks during the nighttime hours for all of those years without complaint.

Because we would like to continue a good relationship with our neighbors we have looked into several things to help the situation.

1. We have asked our supplier to reverse their route and since the last city council meeting they have agreed. This means the truck is no longer coming to our dock between 1:00 and 2:00 a.m., but is now coming between 5:00 and 6:00 a.m. As we were previously told that the Ihlers leave their residences for work at 4:30 a.m. and 6:30 a.m., we hope this will help their situation.
2. We have talked to the building owners and they have stated that they would be willing to put up some sort of noise barrier, like a privacy fence between their building and the Ihlers property, however they would like input from the City of Rolla on what would be required.

As a company we feel that we have tried everything we can to try to ease this situation with the Ihlers, but unfortunately only have so much control over a route truck that does not belong to us and a property that we do not own.

If there are any questions, or if the City feels that Triad's Office City can be of any further assistance in this matter, please feel free to contact me directly.

Thanks for your help,  
Doug Cresswell